Upcoming
Council Agenda Items

Memorandum

CITY OF DALLAS

DATE: January 15, 2010

TO: Members of the Public Safety Committee

SUBJECT: Authorization of Professional Services Agreement Extension with Dallas County District Attorneys Office

The Dallas Police Department's Family Violence Unit seeks to continue its partnership with the Dallas County District Attorney's Office by entering into an extension of a Professional Services Agreement that was approved by full Council on January 13, 2010. The recently approved agreement provides salary and benefits reimbursement for a Family Violence Unit detective. This extension will provide for a 911 Tape Assistant.

The Dallas County District Attorney's Office is the recipient of a 24-month grant from the U.S. Department of Justice titled Grants to Encourage Arrest Program. The grant supports victims of domestic violence and promotes the enforcement of laws against those who commit family-related offenses. The grant has secured several positions for the District Attorney's Office, a case manager at Family Place Women's Shelter, and one Dallas Police Department Family Violence detective. This extension adds the salary and benefit reimbursement for one civilian 911 Tape Assistant from the Dallas Police Department's Family Violence Unit for the period beginning on August 1, 2009 and ending on April 30, 2010.

As a partner in the program, the Dallas Police Department will provide one full time civilian 911 Tape Assistant to the police department's Family Violence Unit for the duration of the agreement's extension. The 911 Tape Assistant will be responsible for locating and copying all domestic violence and sexual assault 911 tapes made in the City of Dallas and providing those tapes to the District Attorney's Office.

Under the terms of this agreement, the County will reimburse the City for salary and benefits for the position of 911 Tape Assistant in an amount not to exceed $27,869. The funding agency does not require the City to contribute financially to this project.

The Police Department seeks the support of the Public Safety Committee as the Professional Services Agreement Extension will be referred to the full Dallas City Council for approval on February 10, 2010.

Ryan S. Evans
First Assistant City Manager

Memorandum

CITY OF DALLAS

DATE: January 15, 2010

TO: Members of the Public Safety Committee

SUBJECT: Project Safe Neighborhoods Anti-Gang Initiative Grant

On February 15, 2006, Attorney General Alberto R. Gonzales unveiled his plan to combat gang violence across America. One of the cornerstones of the Attorney General's program is an expansion of Project Safe Neighborhoods to include new and enhanced anti-gang efforts. Project Safe Neighborhoods (PSN) is a comprehensive, strategic approach to reducing gang and gun crime in America. By linking together federal, state, and local law enforcement, prosecutors, and community leaders, PSN provides a multifaceted approach to deterring and punishing gang and gun crime. The U.S. Attorney in each of the 94 federal judicial districts, working side by side with local law enforcement and other officials, has tailored the PSN strategy to fit the unique gun crime problem in that district. Criminals who use guns are prosecuted under federal or state laws, depending on which jurisdiction can provide the most appropriate punishment. Each district engages in deterrence and prevention efforts through community outreach and media campaigns and ensures that law enforcement and prosecutors have the training necessary to make the program work.

The Dallas Police Department (DPD) is currently employing a crime reduction strategy, which focuses on gangs, guns and illicit drugs. The DPD Gang Unit plays an integral part in this crime reduction strategy by its involvement in dealing with each of the three crime reduction targets. The Gang Unit routinely takes enforcement action against gangs and individual gang members involved in drug dealing and firearms offenses. On a daily basis Gang Unit officers contact gang members as part of their intelligence gathering function. This gang intelligence is an important asset in tracking a gang's criminal activity, rivalries, and in taking law enforcement action against gangs.

Project Safe Neighborhood funding of $35,000 would be used for Gang Unit officers to work overtime in specific target areas. The additional man hours would allow Gang Unit officers to utilize their expertise in combating gangs, guns and drug activity. The goal of this project is to realize a 10% decrease in Homicides, Aggravated Assaults, and Robberies in the selected target areas.

The grant will be administered by the North Central Texas Council of Governments (NCTCOG). In compliance with the grant contract, the Dallas Police Department will provide police operations activity and crime statistics from the Dallas target areas to the NCTCOG. The data will act as performance measures and will assist in directing resources where they are most needed. The NCTCOG will reimburse the City for

expenses related to the overtime expenses in an amount not exceeding $35,000. The funds are allocated for officer overtime and FICA expenses. Under the terms of this grant, the City would be required to pay for the pension system expenses related to the officer overtime pay. The City's pension system and FICA expenses have been calculated to be $10,133.

The Project Safe Neighborhoods Anti-Gang Initiative Grant is scheduled for formal Council action on February 10, 2010.

Ryan S. Evans
First Assistant City Manager

Memorandum

DATE: January 15, 2010

TO: Members of the Public Safety Committee

SUBJECT: Records Management System for Police and Fire Rescue

The Police Department and Dallas-Fire Rescue seek authorization for the purchase and implementation of software and hardware for a new records management system (RMS).

For the City's law enforcement departments (DPD, DFR Fire Investigation / Explosive Ordinance, and City Marshals), the current legacy mainframe system is over 20 years old and has components that are 40 years old; it runs on an obsolete IBM mainframe computer that has exceeded its useful life. IBM has announced that they will no longer provide time & materials support for this mainframe after March 2011. Other issues with the current system include limitations of the programming language, difficulty in making system changes to support evolving operational needs, and meeting interoperability guidelines are not possible. Further, because of the obsolesce of the programming language, personnel with the skill set to support the system are difficult to find. For Dallas Fire Rescue, several key systems are not meeting current federal requirements and local needs. This acquisition will address those needs along with another component to automate management and distribution of critical information about hazards and hazardous materials information for officers responding to fire rescue incidents; this information is currently maintained manually in paper form and distributed to fire stations.

The current systems do not communicate directly with modern systems necessitating extraction and conversion of data to interface with programs such as computer assisted dispatch (CAD), crime analysis programs, Virtual Viewer (Police Reports), UCR reporting, and National Fire Incident Management Reporting (NFIRS). Timely and accurate submission of NFIRS reports is a key component to maintaining a number of grants received by DFR.

An additional mainframe limitation is the inability to perform aggregate searches through subject files, vehicle files, and location files. Due to these limitations, additional programs have been developed to access mainframe data; understanding all of these integration points and impact of changes or interruptions is problematic. Programs such as Z-Client, which enable offense/arrest data entry and NCIC checks, will be replaced by the RMS.

Requirements for the new system were developed by both Police and Fire through a business analysis process conducted with employee work groups in conjunction with CIS. Proposals were solicited by the Procurement department. The proposed Unisys solution includes two specialized RMS programs; one for the Police Department and one for Dallas-Fire Rescue. Common key functions will be integrated between the two systems,

allowing for increased information sharing and data aggregation. Both systems will also have links into the City's computer aided dispatch (CAD) system and will be accessible from the field.

The initial phase of implementation will provide the necessary components to replace the existing mainframe system used for law enforcement. City departments involved in law enforcement include Dallas Police Department, CDS City Marshals, and DFR Fire Investigation / Explosive Ordinance (Arson). The initial implementation will also replace DFR's National Fire Incident Reporting System (NFIRS) and their Inspection system. Some examples of improved capabilities provided by the new Record Management Systems are:

- Geocoding capabilities of all addresses in the system which will increase mapping and search and reporting functionality for DPD and DFR
- Global search functions for addresses, vehicles, subjects, distinguishing characteristics, method of operation, and other attributes that will enhance data mining capabilities
- Provide reliable interfaces with current external programs; support national standards for interfaces to state & federal systems
- Automated state & federal reporting requirements, for example; UCR reporting, racial profiling, National Fire Incident Reporting (NFIRS)
- Automation for tracking & reporting of hazardous materials
- Enhanced ability to enter arrest data, inspection data, and hazardous materials information from the field
- Single source of information for enhanced & efficient reporting
- Stronger edits will provide improved accuracy and consistency of data entered
- Improved efficiency in data analysis and trending by eliminating the reliance on extracted mainframe data
- Internal audit capabilities for report tracking, managerial oversight, and data integrity

The cost for the initial implementation of the system will be $4,910,626. Funding is currently available from the following sources: Department of Homeland Security Urban Area Security Initiative (UASI) grant for $3,602,385 (73.4%), 2008 Equipment Acquisition Notes for $639,241 (13%), and from Current Funds for $669,000 (13.6%). Additionally, we a requesting a five-year maintenance and support contract in the amount of $2,484,902 which will be paid from Current Funds (subject to annual appropriation), that will average to $496,980 per year.

Maintenance for the first year is included in the acquisition cost. The City will pay maintenance beginning the second year.
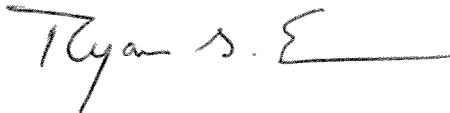
For the law enforcement components, the project is estimated to take 18 – 24 months to implement; assuming a January 27, 2010 Council approval, the system should go live no later than January 2012. For the fire components, the project is estimated to take 12 – 18 months to implement; assuming a January 27, 2010 Council approval, the system should go live no later than June 2011.

This acquisition further positions the City to be able to eliminate the IBM mainframe. The City paid IBM $426,602 for software maintenance in fiscal year 2010. As previously indicated, IBM will no longer provide maintenance even on a time & materials basis after March 2011. (Note: the remaining critical mainframe application supports the Municipal Court case management / court operations functions.)

This acquisition will facilitate the elimination of some other legacy functions such as zClient; zClient maintenance is $68,800 annually.

Subsequent phases will be initiated when funding is appropriated. Such phases will include the implementation of other components such as electronic case filing, offender reporting, Amber / Silver Alerts, crash reporting, integration with Internal Affairs and Public Integrity departments, gang & group tracking, hydrant inspections, staffing, and other components related to interoperability and data sharing with other local, regional, state, and federal counterparts.

The Police Department and Dallas Fire Rescue seek the support of the Public Safety Committee as the purchase and implementation agreement will be referred to the full Dallas City Council for approval on January 27, 2010.

Ryan S. Evans
First Assistant City Manager