

Memorandum



CITY OF DALLAS

DATE 10 January 2014

TO The Honorable Members of the Transportation and Trinity River Project Committee:
Vonciel Jones Hill (Chair), Lee Kleinman (Vice Chair), Deputy Mayor Pro Tem Monica Alonzo,
Mayor Pro Tem Tennell Atkins, Sandy Greyson, Sheffie Kadane

SUBJECT Transportation For Hire Regulations

On Monday 13 January 2014 the Transportation and Trinity River Project Committee will be briefed on the regulations to operate transportation for hire services. The material is attached for your review.

Please feel free to contact me if you need additional information.

A handwritten signature in black ink, appearing to read 'Charles M. Cato'.

Charles M. Cato
Interim Assistant City Manager

Attachment

cc: A.C. Gonzalez, Interim City Manager
Warren M. S. Ernst, City Attorney
Judge Daniel Solis, Administrative Judge
Rosa A. Rios, City Secretary
Craig D. Kinton, City Auditor
Ryan S. Evans, Interim First Assistant City Manager
Jill A. Jordan, P.E., Assistant City Manager
Forest E. Turner, Assistant City Manager
Joey Zapata, Assistant City Manager
Theresa O'Donnell, Interim Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Frank Libro, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor and City Council

Transportation for Hire Regulations

Presented to the
Transportation & Trinity River Project Committee
13 January 2014



Purpose of Briefing

- Review current City of Dallas transportation for hire regulations

What does city regulate?

- City regulates the following transportation for hire services:
 - Limousines
 - Taxicabs
 - Shuttles
 - Ambulances, Non-Motorized, Emergency Wreckers, Vehicle Tow Service and Vehicle Immobilization Service

Why does city regulate?

- Public Health and Safety
 - Safe vehicles
 - Verified and approved companies
 - Qualified drivers
- Consumer protection
 - Regulation of fares and meters
 - Reporting, resolving complaints
 - Adequate insurance protection
- Promote quality/access of service
 - Minimum requirements for vehicles, drivers
 - Number of vehicles, drivers

Summary of Dallas Regulations

Regulations	Limousine	Taxi
Operating authority required	Yes	Yes
How customers are served	Scheduled only	On demand or scheduled
How fares are set	Market Driven Fare meters <u>prohibited</u>	City Council Fare meters <u>required</u>
Vehicle color scheme regulated	No	Yes
Vehicle inspections	Yes	Yes
No. of vehicles regulated	Not regulated	Regulated
Vehicle Age/ Value Limits	No age limit > \$35,000	< 5 years No min value
Drivers permitted by City	Yes	Yes
Liability Insurance required	Yes	Yes
Required to serve all areas of Dallas?	No	Yes
Dispatch service required	No	Yes

Comparison of Limousine Regulations

Regulation	Dallas	Houston	Austin	Washington D.C.	Miami-Dade County
Operating authority required	Yes	Yes	Yes	Yes	Yes
How customers are served	Scheduled only	Pre-Arranged	Pre-Arranged	Scheduled only	Pre-Arranged
How fares are set	Market Driven	City Council	City Council	Limo: Market Driven Sedan: Market Driven (Time /Distance)	County
Vehicle color scheme regulated	No	No	No	Limo: No Sedan: Yes	Yes
Vehicle inspections	Yes	Yes	Yes	Yes	Yes
Cap on number of vehicles regulated	Not Regulated	Not Regulated	Not Regulated	Not Regulated	Regulated
Vehicle Age/ Value Limits	No age limit >\$35,000	Sedan < 6 yrs Stretch < 10 yrs > \$33,099	No	No	< 2yrs >\$43,000
Drivers permitted by governing authority	Yes	Yes	Yes	Yes	Yes
Liability Insurance required	Yes	Yes	Yes	Yes	No (only vehicles)
Required to serve all areas	No	Yes	Yes	No	Yes
Dispatch service required	No	Yes	Yes	Yes	Yes

Comparison of Taxi Regulations

Regulation	Dallas	Houston	Austin	Washington D.C.	Miami-Dade County
Operating authority required	Yes	Yes	Yes	Yes	Yes
How customers are served	On Demand or Pre-Arranged	Hail, Pre-Arranged	On Demand	On Demand or Schedule	On Demand or Schedule
How fares are set	City Council Fare Meters Required	City Council	City Council	Taxi Authority Fare Meters Required	County Fare Meters Required
Vehicle color scheme regulated	Yes	Yes	Yes	Yes	Yes
Vehicle inspections	Yes	Yes	Yes	Yes	Yes
Cap on number of vehicles regulated	Yes	Yes	Yes	Yes	Yes
Vehicle Age/ Value Limits	< 5 years No min value	< 6 years No min value	< 8 years No min value	< 5 years No min value	< 5 years No min value
Drivers permitted by governing authority	Yes	Yes	Yes	Yes	Yes
Liability Insurance required	Yes	Yes	Yes	Yes	No (only vehicles)
Required to serve all areas	Yes	Yes	Yes	Yes	Yes
Dispatch service required	Yes	Yes	Yes	Yes	Yes

Operating Authority Limousine and Taxi Services - Requirements

Description	Limousine	Taxi
<p>Operating Authority - Key provisions</p>	<ul style="list-style-type: none"> • Applicant at least 19 years old and free of recent major criminal convictions • Number and description of vehicles proposed for use including year, make, model, vehicle registration and identification number • Proof of liability insurance • Description of service to include routes, fares and schedule • No outstanding ad valorem taxes 	<ul style="list-style-type: none"> • Applicant at least 19 years old and free of recent major criminal convictions • Number and description of vehicles proposed for use including year, make, model, vehicle registration and identification number • Proof of liability insurance • Description of service to include routes, fares and schedule • No outstanding ad valorem taxes • Proof of a permanent and established place of business within the City of Dallas • An actual pro forma income statement and balance sheet showing the assets, liabilities, and equity of the business

Operating Authority Limousine and Taxi Services - Requirements

Description	Limousine	Taxi
<p>Operating Authority Requirements - Vehicles</p>	<p>Using a luxury sedan, luxury sport- utility vehicle, luxury truck, or luxury van approved by the director</p> <p>Must provide and maintain in good condition an air conditioner, heater and approved fire extinguisher</p> <p>At least four doors and equipped with a combination of at least five of the following nonessential passenger comfort appointments</p> <ul style="list-style-type: none"> Electric locks, power windows, power seats, enhanced interior lighting, sun roof or moon roof, intercom system, separate HVAC controls for passengers and upgrades to either seat covers, carpeting, trim, wheel covers <p>If new a sticker price exceeding \$35K</p> <p>Vehicle and passenger comfort appointments are in excellent condition Certain exclusions apply to a classic or specialty limousine</p>	<p>Cannot use:</p> <ul style="list-style-type: none"> Vehicle older than 60 months if not an alternative fuel vehicle Vehicle older than 84 months if alternative fuel vehicle <p>Must provide</p> <ul style="list-style-type: none"> •Seatbelts for each passenger •Heater, air conditioner and fire extinguisher in good condition •Indicator of when for hire and when it is not for hire •Top light •Two-way radio on the holder's dispatch frequency •Credit card processing devices •Taximeter •Decal complying with City Code <p>Vehicle must be kept in excellent condition</p>

Operating Authority Limousine and Taxi Services - Requirements

Description	Limousine	Taxi
Operating Authority Requirements - Insurance	Liability Insurance of \$500K for each vehicle and occurrence of bodily injury and property damage	Liability Insurance of \$500K for each vehicle and occurrence of bodily injury and property damage
Operating Authority Requirements - Fares	<p>Fares charged must be consistent with the fares documented in the application</p> <p>The use of any type of meter or measuring device to calculate rates of fares for limousine service is prohibited</p>	A holder or a driver shall not charge any fare that exceeds the maximum fare authorized

Operating Authority Limousine and Taxi Services - Requirements

Description	Limousine	Taxi
<p>Operating Authority Requirements - Services</p>	<p>Services must be on a pre-arranged basis</p> <p>Shall not accept any passenger except one for whom service has been prearranged</p> <p>Shall not arrive at location to pickup passenger more than 10 minutes before the designated pickup time</p>	<p>While operating a taxicab a driver shall not refuse to convey a person who requests service unless:</p> <ul style="list-style-type: none"> • the person is disorderly; • the driver is engaged in answering a previous request for service; • the driver has reason to believe that the person is engaged in unlawful conduct; or • the driver is in fear of his personal safety

Appendix 1

Synopsis of Chapter 10A Limousines

Dallas Limo Service Regulations

Article I

Chapter 10A Article I General Provisions	Regulations
SEC. 10A-1. Statement of Policy	Provide and promote adequate and efficient limousine service in the City of Dallas.
SEC. 10A-2. Authority and Duty of Director	Implement, enforce, and establish rules and regulations by written order.
SEC. 10A-3. Establish Rules and Regulations	A public hearing must be held before adopting, amending, or abolishing a rule or regulation; an official notice must be posted; and the order become effective once the notice expires.
SEC. 10A-4. Exclusions	Does not apply to a limousine or to a person operating a limousine used to transport a person from a point outside the city to a destination inside the city; operated under state or federal authority unless subject to the city's regulatory authority.
SEC. 10A-5. Definitions	Terms defined for limousine services.

Dallas Limousine Service Regulations

Article II

Chapter 10A Article II Operating Authority	Regulations
SEC. 10A-6. Operating Authority Required	A person commits an offense if he operates a limousine service within the city without valid operating authority.
SEC. 10A-7. Qualifications for Operating Authority	Age, citizenship, able to speak English, and crime record.
SEC. 10A-8. Application for Operating Authority	To obtain limousine service operating authority, a person must submit an application; be the person who will own, control, or operate the limousine service.
SEC. 10A-9. Public Hearing; Burden of Proof	Upon receipt of an application for operating authority, call a public hearing; publish notice of the hearing, and post notice on the official bulletin board in the city hall, not less than five or more than 15 days before the date of the hearing.
SEC. 10A-10. Issuance and Denial of Operating Authority	In deciding whether to issue or deny an application for operating authority, consideration of public convenience and necessity is needed.

Dallas Limousine Service Regulations

Article II continued...

Chapter 10A Article II Operating Authority	Regulations
SEC. 10A-11. Limitations of Operating Authority	Operating authority must state the type of service and contain other conditions and limitations such as number of vehicles authorized; description of vehicles; number of passengers to be transported; and customers to be served.
SEC. 10A-12. Amendments to Operating Authority	Minor amendments to operating authority may be made and amendments that substantially change the scope of the operating authority must be applied for in the same manner as the original operating authority.
SEC. 10A-13. Expiration and Renewal of Operating Authority	Operating authority expires September 30 of each year. A holder shall apply for a renewal at least 30 days before the expiration.
SEC. 10A-14. Revocation of Operating Authority	Revocation of an operating authority occurs if a false statement was made; failed to comply with provisions; and operation of a service not authorized by the operating authority.

Dallas Limousine Service Regulations

Article II continued...

Chapter 10 Article II Operating Authority	Regulations
SEC. 10A-15. Appeals	Any person whose application for operating authority or is denied, revoked, or suspended may file an appeal.
SEC. 10A-16. Non-transferability	A holder's operating authority, permit, emblem, or decal is not transferable.
SEC. 10A-17. Fees	The annual fee for limousine service operating authority is \$550; \$50 for each vehicle authorized to operate. A \$220 application fee must be paid at the time of an application is submitted. No refund.

Dallas Limousine Service Regulations

Article III

Chapter 10A Article III Limousine Driver's Permit	Regulations
SEC. 10A-18. Limousines Driver's Permit Required	A person commits an offense if he operates a vehicle engaged in limousine service without a valid limousine driver's permit.
SEC. 10A-19. Qualifications for a Limousine Driver's Permit	Age, citizenship, able to speak English, and not have been convicted of a crime.
SEC. 10A-20. Application for Limousine Driver's Permit; Fee	To obtain a limousine driver's permit or renewal, a person must file a completed written application and submit a non-refundable application fee of \$40.
SEC. 10A-21. Investigation of Application	An applicant may be required to submit to a physical examination and a police investigation.
SEC. 10A-22. Issuance and Denial of Limousine Driver's Permit	The director can determine if an applicant is qualified or unqualified.
SEC. 10A-23. Expiration of Limousine Driver's Permit; Voidance upon Suspension or Revocation of State Driver's License	A limousine driver's permit expires two years from the date of issuance. If a state driver's license is suspended or revoked, the limousine driver's permit automatically becomes void.

Dallas Limousine Service Regulations

Article III continued...

Chapter 10A Article III Limousine Driver's Permit	Regulations
SEC. 10A-24. Provisional Permit	The director may issue a provisional limousine driver's permit pending completion of investigation; a provisional permit expires on the date shown and shall not exceed 45 days after the date of issuance.
SEC. 10A-25. Probationary Permit	The director may issue a probationary limousine driver's permit to an applicant who is not qualified for a limousine driver's permit.
SEC. 10A-26. Duplicate Permit	If a limousine driver's permit is lost or destroyed, a duplicate may be issued upon a non-refundable payment of \$18.
SEC. 10A-27. Display of Permit	A limousine driver shall at all times keep a driver's permit in their possession.
SEC. 10A-28. Suspension by a Designated Representative	A director's representative may suspend the limousine driver's permit for a period of time not to exceed three days.
SEC. 10A-29. Suspension of Limousine Driver's Permit	The director may suspend the limousine driver's permit for a definite period of time not to exceed 60 days.

Dallas Limousine Service Regulations

Article III continued...

Chapter 10A Article III Limousine Driver's Permit	Regulations
SEC. 10A-30. Revocation of Limousine Driver's Permit	A director may revoke a limousine driver's permit if they operated a limousine during a period in which permit was suspended; made a false statement; or engaged in conduct that constitutes a suspension.
SEC. 10A-31. Limousine Operation after Suspension or Revocation	After receipt of suspension, revocation, or denial of permit renewal, a driver must discontinue driving and surrender the permit.
SEC. 10A-32. Appeal from Denial, Suspension, or Revocation	A person may appeal a denial, suspension, or revocation of a limousine driver's permit.
SEC. 10A-33. Non-Transferability	A limousine driver's permit, badge, sticker, or emblem is not transferable.

Dallas Limousine Service Regulations

Article IV

Chapter 10A Article IV Miscellaneous Holder and Driver Regulation	Regulations
SEC. 10A-34. Holder’s and Driver’s Duty to Comply	A holder, cab company, and driver must comply with terms and conditions of the operating authority and motor vehicle laws.
SEC. 10A-35. Holder’s Duty to Enforce Compliance by Drivers	A holder shall establish policy and take action to discourage, prevent, or correct violations by employed drivers.
SEC. 10A-35.1. Driver as Independent Contractor	A holder may contract with a driver on an independent-contractor basis.
SEC. 10A-36. Insurance; Suspension of Operating Authority	A holder shall procure and keep in full force and effect automobile liability insurance written by an insurance company that is approved, licensed, or authorized by the Texas Department of Insurance and acceptable to the city.
SEC. 10A-37. Information to be Supplied Upon Request of Director	Upon request, a holder shall submit a current list of vehicles; current financial statement; names of current officers, owners, and managers; and a list of current drivers employed or under contract.
SEC. 10A-38. Holder’s Records and Reports	A holder shall maintain business records and reports of its limousine service.

Dallas Limousine Service Regulations

Article IV continued...

Chapter 10A Article IV Miscellaneous Holder and Driver Regulation	Regulations
SEC. 10A-39. Failure to Pay Ad Valorem Taxes	A holder for operating authority shall not allow the payment of ad valorem taxes upon any vehicle, equipment, or other property used directly or indirectly in connection with the limousine service to become delinquent.

Dallas Limousine Service Regulations

Article V

Chapter 10A Article V Service Rules and Regulations	Regulations
SEC. 10A-40. Solicitation	A person commits an offense if he, by word or gesture, solicits a passenger for hire.
SEC. 10A-41. Payment for Preferential Placement of Passengers	An employee of a business establishment, who acts as an agent in obtaining limousine service for prospective passengers shall not solicit or accept payment.
SEC. 10A-42. Conduct of Driver	A driver shall act in a reasonable, prudent, and courteous manner; maintain a sanitary and well-groomed appearance; and not consume an alcoholic beverage, drug, or other substance that could adversely affect the ability to drive a motor vehicle.
SEC. 10A-43. Alcohol in Limousine	A holder or driver commits an offense if he provides an alcoholic beverage to a passenger for a fee or as part of the limousine service.
SEC. 10A-44. Service on Prearranged Basis; Trip Manifests	Each holder providing limousine service on a prearranged basis shall provide and maintain a trip manifest.

Dallas Limousine Service Regulations

Article V continued...

Chapter 10A Article V Service Rules and Regulations	Regulations
SEC. 10A-45. Notification of Change of Address or Ownership	A holder commits an offense if he/she fails to notify, within 10 days, a change in the address or telephone number; or changes the form of the business or officers of the corporation of the limousine service without a request to amend the operating authority.
SEC. 10A-46. Return of Passengers' Property	A driver of a limousine shall immediately attempt to return to a passenger any property.
SEC. 10A-46.1. Ground Transportation Service at Love Field Airport	A holder performing ground transportation service at Dallas Love Field Airport shall comply with all requirements of Chapter 5, Article II of this code that are applicable to limousines.

Dallas Limousine Service Regulations

Article VI

Chapter 10A Article VI Fares	Regulations
SEC. 10A-47. Rates of Fare	A driver or holder shall not charge a fare for operating a limousine that is inconsistent with the rates authorized in the limousine service operating authority.

Dallas Limousine Service Regulations

Article VII

Chapter 10A Article VII Vehicles and Equipment	Regulations
SEC. 10A-48. Vehicle Inspection and Maintenance	The applicant for operating authority shall have each vehicle to be used in the limousine service inspected in a manner to determine safety of the vehicle, condition of maintenance, and compliance with state and federal laws.
SEC. 10A-49. Required Equipment	A holder or driver shall provide and maintain in good operating condition an air conditioner; heater; chemical-type fire extinguisher; a valid decal; evidence of insurance; and any other equipment required to comply with federal and state motor vehicle safety standards.

Dallas Limousine Service Regulations

Article VIII

Chapter 10A Enforcement	Regulations
SEC. 10A-50. Enforcement by Police Department	Officers of the Police Department shall assist in the enforcement of this chapter.
SEC. 10A-51. Correction Order	If the director determines that a holder violates a code, terms of its operating authority, a regulation, or other law, the director may notify the holder in writing and by written order direct the holder to correct the violation.
SEC. 10A-52. Service of Notice	A holder shall designate a representative to receive service of notice and to serve notice.
SEC. 10A-53. Appeal	A holder may appeal a correction order issued if an appeal is requested in writing not more than 10 days after notice of the order is received.
SEC. 10A-54. Criminal Offenses	A person commits an offense if he violates or attempts to violate a provision, rule, or regulation governing limousine service. It is punishable by a fine of not more than \$500.

Appendix 2

Synopsis of Chapter 45 Taxicabs

Dallas Taxi Regulations

Article I

Chapter 45 Article I General Provisions	Regulations
SEC. 45-1.1. Statement of Policy	Provide and promote adequate and efficient taxicab service in the City of Dallas.
SEC. 45-1.2. Authority and Duty of Director	Implement, enforce, and by written order establish rules and regulations.
SEC. 45-1.3. Establish Rules and Regulations	A public hearing must be held before adopting, amending, or abolishing a rule or regulation; an official notice must be posted; and the order become effective once the notice expires.
SEC. 45-1.4. Exclusions	Not applicable for a taxicab licensed by another governmental entity; under state or federal authority; and/or regulated by another city ordinance.
SEC. 45-1.5. Definitions	Terms defined for taxi services.

Dallas Taxi Regulations

Article II

Chapter 45 Article II Operating Authority	Regulations
SEC. 45-2.1. Operating Authority	Engaging, hiring or operating a taxicab requires an operating authority.
SEC. 45-2.2. Transferability of Operating Authority	A franchise or annual permit may not be transferred unless the holder files a written application and it is approved by the city council.
SEC. 45-2.3. Franchise or Annual Permit Granted by City Council	The granting of a franchise or annual permit is in the discretion of the city council, but will not be granted unless public convenience and necessity is satisfied.
SEC. 45-2.3.1. Qualify for Operating Authority	Age, citizenship, able to speak English, and not have been convicted of a crime.
SEC. 45-2.4. Application for Franchise or Annual Permit	Make application to the city council; own or operate proposed company; file a written verified statement; and submit a non-refundable fee of \$250.
SEC. 45-2.5. Franchise or Annual Permit – Investigation of Application and Approval	Upon receipt of an application, the director shall conduct an investigation and make findings of fact concerning public convenience and necessity and other relevant factors.

Dallas Taxi Regulations

Article II continued...

<p style="text-align: center;">Chapter 45 Article II Operating Authority</p>	<p style="text-align: center;">Regulations</p>
<p>SEC. 45-2.6. Temporary Permit; Application; Purposes</p>	<p>Make application to the director; the director considers application; City Council issues temporary permit that is not renewable.</p>
<p>SEC. 45-2.7. Reciprocal Agreement</p>	<p>Upon approval of the city council, the city manager may enter into a reciprocal agreement with political subdivisions to provide reciprocal operation and mutual regulation of taxicab services between the city and other political subdivisions.</p>
<p>SEC. 45-2.8. Grant of Franchise and Permit</p>	<p>Upon approval of an application for a franchise by the city council, it will be granted in the manner prescribed by the city charter, containing such terms or conditions as are included by the city council.</p>
<p>SEC. 45-2.9. Renewal of Annual Permit</p>	<p>An annual permit is automatically renewed unless the director notifies the holder of an intention to recommend denial of the permit renewal.</p>
<p>SEC. 45-2.10. Amendment, Suspension, and Revocation of Operating Authority</p>	<p>A franchise is amendable by the city charter and the ordinance; an annual permit is amendable by the city council, and a temporary permit is amendable by the director.</p>

Dallas Taxi Regulations

Article II continued...

Chapter 45 Article II Operating Authority	Regulations
SEC. 45-2.11. Franchise and Permit Fees	A holder of a franchise shall pay the city a franchise fee prescribed by the city charter and the franchise. A holder of an annual permit shall pay the city a permit fee of \$350 a year for each taxicab authorized.
SEC. 45-2.12. Number of Taxicabs Authorized	The director shall annually make studies and surveys concerning the public convenience and necessity in order to adequately provide taxicab service in the city.
SEC. 45-2.13. Special Provisions of Operating Authority	To the extent that a special provision conflicts with this chapter, the special provision controls.

Dallas Taxi Regulations

Article III

Chapter 45 Article III Taxicab Driver's License	Regulations
SEC. 45-3.1. Taxicab Driver's License Required	A person may not operate a taxicab inside the city without a valid taxicab driver's license except when authorized in a reciprocal agreement.
SEC. 45-3.2. Qualification for Taxicab Driver's License	Age, citizenship, able to speak English, and not have been convicted of a crime.
SEC. 45-3.3. Application Fee	To obtain a taxicab driver's license or renewal, a person must file a non-refundable application fee of \$50 and complete a written application.
SEC. 45-3.4. Investigation of Application	An applicant may be required to submit to a physical examination and a police investigation.
SEC. 45-3.5. Issuance and Denial	The director can determine if an applicant is qualified or unqualified.
SEC. 45-3.6. Expiration of Taxicab Driver's License; Voidance Upon Suspension or Revocation of State Driver's License	Except in the case of probationary and provisional licenses, a taxicab driver's license expires two years from the date of issuance.

Dallas Taxi Regulations

Article III continued...

Chapter 45 Article III Taxicab Driver's License	Regulations
SEC. 45-3.7. Provisional License	A provisional license may be issued if certain conditions are upheld.
SEC. 45-3.8. Probationary License	A probationary license may be issued for an applicant that does not qualify for a taxicab driver's license.
SEC. 45-3.9. Duplicate License	If a taxicab driver's license is lost or destroyed, a duplicate license may be issued upon payment of \$18.
SEC. 45-3.10. Display License	While on duty, a taxicab driver must conspicuously display a taxicab driver's license at all times.
SEC. 45-3.11. Suspension Designated by Representative	If a representative, designated by the director, determines that a licensee has failed to comply, the representative may suspend the taxicab license for a period of time not to exceed three days.
SEC. 45-3.12. Suspension and Revocation	If a licensee has failed to comply with a rule or regulation, the director may suspend the taxicab driver's license for a period of time not to exceed 60 days.

Dallas Taxi Regulations

Article III continued...

Chapter 45 Article III Taxicab Driver's License	Regulations
SEC. 45-3.13. Appeal for Taxicab Driver's License	A person may appeal a denial or suspension of a taxicab driver's license to the permit and license appeal board.
SEC. 45-3.14. Falsifying a License	A person commits an offense if they forge, alter or counterfeit a taxicab driver's license, badge, sticker, or emblem required by law; or possesses a forged, altered, or counterfeited taxicab driver's license, badge, sticker, or emblem required by law.
SEC. 45-3.15. Current Mailing Address of Licensee	An individual issued a taxicab driver's license shall maintain a current mailing address and notify of any change within five business days.

Dallas Taxi Regulations

Article IV

Chapter 45 Article IV Misc. Holder and Driver Regulations	Regulations
SEC. 45-4.1. Holder's and Driver's Duty to Comply	A holder, cab company, and driver must comply with terms and conditions of the operating authority and motor vehicle laws.
SEC. 45-4.2. Holder's Duty to Enforce Compliance by Drivers	A holder shall establish policy and take action to discourage, prevent, or correct violations by employed drivers.
SEC. 45-4.3. Driver as Independent Contractor	A holder may contract with a driver on an independent-contractor basis.
SEC. 45-4.4. Insurance	A holder shall procure and keep in full force and effect automobile liability insurance written by an insurance company that is approved, licensed, or authorized by the State of Texas and acceptable to the city.
SEC. 45-4.5. Apparel to be Worn by Drivers	Each holder shall have company dress standards for drivers.

Dallas Taxi Regulations

Article IV continued...

Chapter 45 Article IV Misc. Holder and Driver Regulations	Regulations
SEC. 45-4.6. Driver's Daily Manifest	Each holder shall provide its drivers with forms for maintaining a daily manifest.
SEC. 45-4.7. Holder's Records and Reports	A holder shall make its records available for inspection and shall submit annual and monthly reports concerning its taxicab service as necessary to evaluate the holder's operations.
SEC. 45-4.8. Monthly Summary of Meter Readings	A holder, owner, or driver shall obtain forms for maintaining a monthly summary of meter readings for each taxicab operating under a holder's authority.

Dallas Taxi Regulations

Article V

Chapter 45 Article V Service Regulations	Regulations
SEC. 45-5.1. City-Wide Taxicab Service Required	Taxicab service is required to the general public to and from any point inside the city.
SEC. 45-5.2. Representation of Availability of Taxicab	A driver may not represent that his taxicab is engaged when it is vacant or vacant when it is in engaged.
SEC. 45-5.3. Refusal to Convey Passengers	A driver shall not refuse to convey a person unless the person is disorderly; commits an unlawful act; or the driver is afraid for his/her life.
SEC. 45-5.4. Passenger Limitations	A driver may carry only a paying person, unless the passenger is an employee; a governmental inspector acting in an official capacity; or authorized by the holder's operating authority.
SEC. 45-5.5. Carry Passengers by Direct Route	A driver shall carry a passenger to a destination by the most direct and expeditious route unless otherwise directed by the passenger.
SEC. 45-5.6. Solicitation of Passengers	No solicitation of passengers.

Dallas Taxi Regulations

Article V continued...

Chapter 45 Article V Service Regulations	Regulations
SEC. 45-5.7. Regulations for use of Taxi Cab Stands	A driver shall not go beyond 25 feet of his taxicab except to assist a passenger; interfere with the orderly progression of taxicabs; or perform repairs.
SEC. 45-5.8. Conduct of Drivers	A driver shall act in a reasonable, prudent, and courteous manner and maintain a sanitary and well-groomed appearance.
SEC. 45-5.9. Return of Passenger's Property	Upon finding property in a taxicab left by a passenger, the driver shall immediately return the property to the owner or to the cab company.
SEC. 45-5.10. Establishment of Taxicab Stands	The traffic engineer may establish taxicab stands of such character, number, and location as required by the public convenience and necessity.
SEC. 45-5.11. Service Regulations for Business Establishments requesting Taxicab for Customers	An employee of a business establishment, can act to obtain taxicab service for prospective taxicab passengers.
SEC. 45-5.12. Ground Transportation Service at Dallas Love Field Airport	A holder performing ground transportation service at Dallas Love Field Airport shall comply with all requirements of Chapter 5, Article II.

Dallas Taxi Regulations

Article VI

Chapter 45 Article VI Fares	Regulations
SEC. 45-6.1. Rates of Fare	A holder, company, or a driver shall not charge any fare for providing taxicab service in the city that exceeds the maximum taxicab rates of fare.
SEC. 45-6.2. Display of Rate Card	A holder shall provide the driver for each taxicab operating under its authority, a printed card or sticker containing the maximum rates of fare.
SEC. 45-6.3. Computation of Fares	A holder shall equip each taxicab with a taximeter programmed to calculate fares using the maximum rates of fare established.
SEC. 45-6.4. Design and Testing of Taximeters; Fees	A taximeter must accurately register in legible figures total miles, paid miles, number of fare units, number of trips, extras, and total fare for a trip.
SEC. 45-6.5. Fare Collection Procedures	Before changing the taximeter to indicate that the taxicab is vacant, a driver shall call the attention of the passenger to the amount of fare registered on the taximeter for payment.

Dallas Taxi Regulations

Article VII

Chapter 45 Article VII General Provisions	Regulations
SEC. 45-7.1. False Representation as a Taxicab	A person may not represent a vehicle as a taxicab if the vehicle is not in fact a taxicab.
SEC. 45-7.2. Vehicle Requirements and Inspections	Requirements for size, age, vehicle emissions, condition, and accessories of taxicabs are established by the director.
SEC. 45-7.2.1. Taxicabs Age Limits	60 months of age for a vehicle that is not an alternative fuel vehicle; or 84 months of age for an alternative fuel vehicle, if the vehicle was purchased new as an alternative fuel vehicle.
SEC. 45-7.3. Required Equipment	Seat belts; HVAC; fire extinguisher; top light; two-way radio; map of the city; city decal; rates of fare cards or stickers; taximeter; credit card processing device.
SEC. 45-7.4. Vehicle Color Scheme and Distinctive Markings	A holder shall develop the design of a color scheme and distinctive markings for taxicabs operating under its authority, and shall submit the design to the director for approval.

Dallas Taxi Regulations

Article VII continued...

Chapter 45 Article VII General Provisions	Regulations
SEC. 45-7.5. Required Vehicle Identification	The name of the holder's company and the taxicab number assigned to each vehicle.
SEC. 45-7.5.1. Taxicab Display Receptacle	Every taxicab must have a display receptacle securely affixed to a conspicuous place on the dashboard.
SEC. 45-7.6. Taxicabs Decals	The holder, owner, or driver of a taxicab shall obtain a decal, indicating the taxicab's authority to operate.
SEC. 45-7.7. Not-For-Hire Status of Taxicabs	If a driver is not for hire, the driver shall place a sign in the taxicab indicating the words "NOT FOR HIRE."
SEC. 45-7.8. Removal of Equipment	Whenever a vehicle is removed from service, the holder, owner, or driver shall remove from the vehicle all taxicab signs, markings, and equipment.

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Article VIII

Chapter 45 Article VIII Enforcement	Regulations
SEC. 45-8.1. Authority to Inspect	The director may inspect a taxicab service to determine whether the service complies with rules and regulations, or other applicable law.
SEC. 45-8.1.1. Removal of Evidence of Authorization	Whenever a holder's operating authority or a taxicab driver's license is suspended, revoked, or denied, the director may remove or require the surrender of all evidence of authorization as a holder, taxicab driver, or taxicab.
SEC. 45-8.2. Enforcement by Police	Officers of the Police Department shall assist in the enforcement to ensure effective regulations.
SEC. 45-8.3. Correction Order	If the director determines that a holder violates a code, the director may direct the holder to correct the violation.
SEC. 45-8.4. Service of Notice	A holder shall designate and maintain a representative to receive service of notice.

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Article VIII

Chapter 45 Article VIII Enforcement	Regulations
SEC. 45-8.5. Appeal of Correction Order	A holder may appeal a correction order and a driver may appeal a requirement to take a training course.
SEC. 45-8.6. Criminal Offenses	A person commits an offense if he violates or attempts to violate a provision, a rule, or regulation of Chapter 45.