

# Memorandum



CITY OF DALLAS

DATE March 2, 2012

TO Honorable Members of the Budget, Finance, & Audit Committee: Jerry R. Allen (Chair), Tennell Atkins (Vice Chair), Monica R. Alonzo, Scott Griggs, Ann Margolin

SUBJECT Dallas Central Appraisal District 2012 - 2013 Proposed Budget

The Budget, Finance, and Audit Committee's March 5, 2012 agenda includes a briefing on the Dallas Central Appraisal District (DCAD) 2012 - 2013 Proposed Budget. DCAD summary materials are attached for your information. Mr. Ken Nolan, Executive Director of DCAD, will present the budget and answer questions.

The DCAD Board of Directors plans to adopt the district's budget on or before May 2, 2012. From that point, taxing units have 30 days to pass a resolution if they choose to disapprove the DCAD budget. If a majority of DCAD's taxing units vote to disapprove the budget, it does not take effect and the DCAD Board must adopt a new budget within 30 days of disapproval.

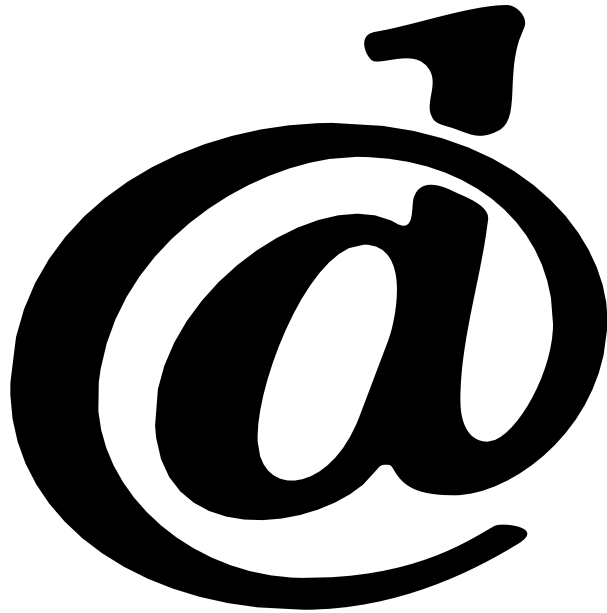
Please contact me if you need additional information.

A handwritten signature in cursive script that reads "Jeanne Chipperfield".

Jeanne Chipperfield  
Chief Financial Officer

Attachment

C: Honorable Mayor and Members of the City Council  
Mary K. Suhm, City Manager  
Rosa A. Rios, Acting City Secretary  
Thomas P. Perkins, Jr., City Attorney  
Craig D. Kinton, City Auditor  
C. Victor Lander, Administrative Judge  
A.C. Gonzalez, First Assistant City Manager  
Ryan S. Evans, Assistant City Manager  
Jill A. Jordan, P.E., Assistant City Manager  
Forest E. Turner, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Edward Scott, City Controller  
Stephanie Pegues-Cooper, Assistant to the City Manager

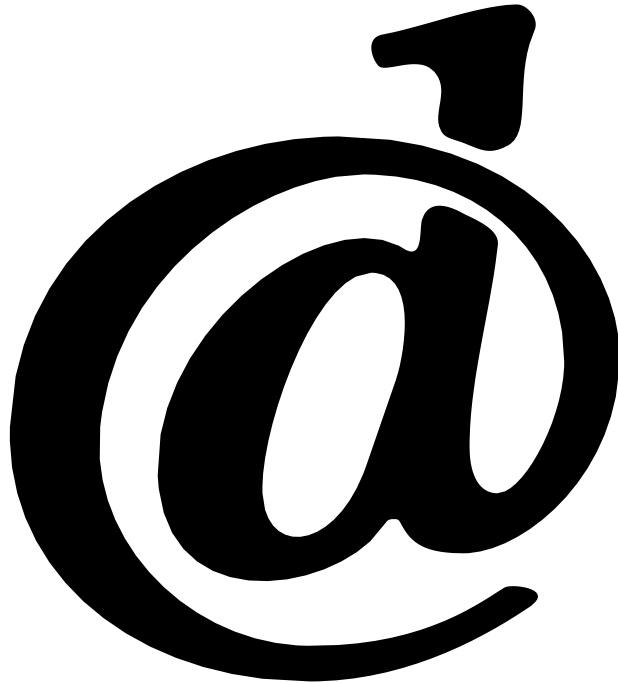


**DALLAS CENTRAL  
APPRAISAL DISTRICT**

**2012 - 2013**

**PROPOSED BUDGET**

# **BUDGET OVERVIEW**



**2012 - 2013**

**PROPOSED BUDGET**

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# Dallas Central Appraisal District

## 2012/2013 Proposed Budget

### Budget Comparison

### Executive Summary

	<b>2011/2012</b>	<b>2012/2013</b>
	<b><u>Approved</u></b>	<b><u>Proposed</u></b>
<b>BUDGET EXPENDITURES:</b>		
Salaries & Wages	\$12,578,969	\$12,377,480
Auto Expense	757,673	762,549
Supplies & Materials	547,103	490,026
Operational Services	58,975	59,460
Maintenance of Structure	397,551	410,459
Maintenance of Equipment	254,097	256,099
Contractual Services	575,233	572,534
Sundry Expenses	277,961	300,154
Insurance & Benefits	4,424,218	4,627,493
Professional Services	1,569,375	1,546,301
Capital Expenditures	75,400	114,000
Technology Development	0	0
Contingency	0	0
Total Expenditures	<u>\$21,516,555</u>	<u>\$21,516,555</u>
<b>REVENUE SOURCES:</b>		
Entity Allocations (Local Support)	\$21,276,555	\$21,276,555
Special Assessment Income	0	0
Investment Proceeds	0	0
Rendition Fees	230,000	230,000
Other Income	10,000	10,000
Total Revenues	<u>\$21,516,555</u>	<u>\$21,516,555</u>



**2012/2013  
PROPOSED BUDGET  
OVERVIEW**

The 2012/2013 Proposed Budget is highlighted in the attached document as follows:

1. The 2012/2013 Proposed Budget of \$21,516,555 reflects **no** change in the DCAD total budget from the 2011/2012 Approved Budget.
  
2. The 2012/2013 Proposed Budget again notes a reduction in the number of positions, as did the 2008/2009, 2009/2010, 2010/2011, and 2011/2012 Approved Budgets. The Proposed Budget calls for a total of 229 full-time positions, compared to 232 in 2011/2012, 240 in 2010/2011, 245 in 2009/2010, and 250 in 2008/2009. Three (3) total positions have been eliminated, mostly through attrition, this fiscal year. Twenty-one (21) positions have been eliminated over the last 5 years. The budget notes personnel by departments/divisions as follows:
  - **Office of Chief Appraiser Department.** The department has seven (7) positions and includes the divisions of Chief Appraiser's Office, the Community Relations Officer, Human Resources, and Quality Control. One position was eliminated in this proposed budget.
  - **Administrative Services Department.** The divisions included in this department are Administration, Finance/Purchasing, Customer Service, Appeals and Support, Building Services and the Appraisal Review Board (ARB). There are thirty two (32) employees in this department and eighty five (85) ARB members.
  - **Legal Services Department.** There are a total of three (3) employees in this department.
  - **Information Technology (IT) Department.** The divisions included are Information Technology and the Geographic Information System (GIS) . There is a total of fifteen (15) employees in this department. One position was eliminated.
  - **Appraisal Services Department.** This department includes the divisions of Central Appraisal, Residential, Commercial, Business Personal Property, and Property Records/Exemptions totaling one hundred seventy two (172) employees. One (1) position was eliminated in the Property Records Division.
  
3. For the third consecutive year the Proposed Budget does not present any merit increase or structure adjustments for District employees with full time salaries and wages. Last year the District did not give any employee merit increases or any cost of living adjustments. Funds are added to address the Paid Time Off program. Overall all salaries and wages decreased again in this proposed budget.
  
4. Overtime funds are included for appraisal staff conducting legally required after hours informal and formal hearings with property owners during the ARB process. Funds are also included for Building Services, Appeals and Support, Customer Service, and the Appraisal Departments during the ARB process.

5. Contract Labor includes funds for temporary services for the Business Personal Property verification and leased equipment projects, temporary clerical help during the ARB process, and for off-duty police officers used during the ARB process.
6. Other increases and decreases in the Proposed Budget are noted as follows:

**Auto Expenses** for the monthly auto allowance for all appraisal staff remains at \$600 per month and for management/administrative staff at \$200 per month. A slight increase was noted in this category.

**Supplies and Materials** decreased slightly versus last year's budget primarily in the category of Copy Expense, Software items, Printing, and Computer Supplies with the cut in paper costs. Postage costs were decreased for the mailing of appraisal and ARB notices with an anticipated decrease in the number of mailings.

**Operational Services** is the District's telephone communication system. Slight increase was noted from the previous year.

**Maintenance of Structure** shows a slight increase overall. Electricity costs decreased based on projected lower rates procured by the P3 Power Pool. Electrical Maintenance, which is performed every other year, is included this year and an increase in Janitorial Services is noted.

**Maintenance of Equipment** increased in the line items of Software Maintenance. All major print jobs are outsourced eliminating the maintenance on any printers. Several software maintenance costs were also eliminated that were applications for the printing processes but increases were noted in other maintenance areas. The PC Maintenance includes maintenance funds on thirty four scanners, one hundred eight pen pad devices used by the appraisal staff, and four in house printers for small print jobs.

**Contractual Services** decreased slightly due to the orthography update costs in GIS. All other categories of the Copier System, Lease of Equipment and Other experienced no increase in service costs.

**Sundry Expenses** includes increases for Training and Travel costs, Legal Notice and Advertising, and an overall slight increase in Dues and Subscriptions for the Appraisal Department/Divisions.

**Insurance and Benefits** increased in the categories of Group Medical Insurance and Retirement. Group Medical costs are anticipated at a rate of 16% and the Retirement expense was increased to 17% to keep the employee program current. A slight increase was noted for Workers Compensation, Medicare Taxes, and General Insurance. Group Benefits captures only the premium payments for all ancillary insurance programs and remained the same in costs.

**Professional Services** decreased slightly overall from last year due to reduced costs in ARB Compensation service fees. Total number of hearing days and members service were reduced. Lawsuit activity showed a slight decrease from the previous fiscal year but the costs remain constant.

**Capital Expenditures** notes an overall slight increase. Funds are budgeted for Equipment in the IT Department for one (1) Dell R810 Server; one (1) Dell R710 Server; two (2) MD1220 Disk Arrays, and one (1) GIS Web Server. Funds are also included for Leasehold improvements which is for carpet replacement.

**Technology Development, Capital Improvement, and Contingency** includes no requested or budgeted funds for this fiscal year.

# Dallas Central Appraisal District

## Proposed Areas Of Change

	2011/2012	2012/2013	Increase or	Percent
	<u>Approved</u>	<u>Proposed</u>	<u>Decrease</u>	<u>Variance</u>
<b>BUDGET EXPENDITURES:</b>				
Salaries & Wages	\$12,578,969	\$12,377,480	(\$201,489)	-1.60%
Auto Expense	\$757,673	\$762,549	\$4,876	0.64%
Supplies & Materials	\$547,103	\$490,026	(\$57,077)	-10.43%
Operational Services	\$58,975	\$59,460	\$485	0.82%
Maintenance of Structure	\$397,551	\$410,459	\$12,908	3.25%
Maintenance of Equipment	\$254,097	\$256,099	\$2,002	0.79%
Contractual Services	\$575,233	\$572,534	(\$2,699)	-0.47%
Sundry Expenses	\$277,961	\$300,154	\$22,193	7.98%
Insurance & Benefits	\$4,424,218	\$4,627,493	\$203,275	4.59%
Professional Services	\$1,569,375	\$1,546,301	(\$23,074)	-1.47%
Capital Expenditures	\$75,400	\$114,000	\$38,600	51.19%
Technology Development	\$0	\$0	\$0	0.00%
Contingency	\$0	\$0	\$0	0.00%
Total Expenditures	<u>\$21,516,555</u>	<u>\$21,516,555</u>	<u>\$0</u>	<u>0.00%</u>



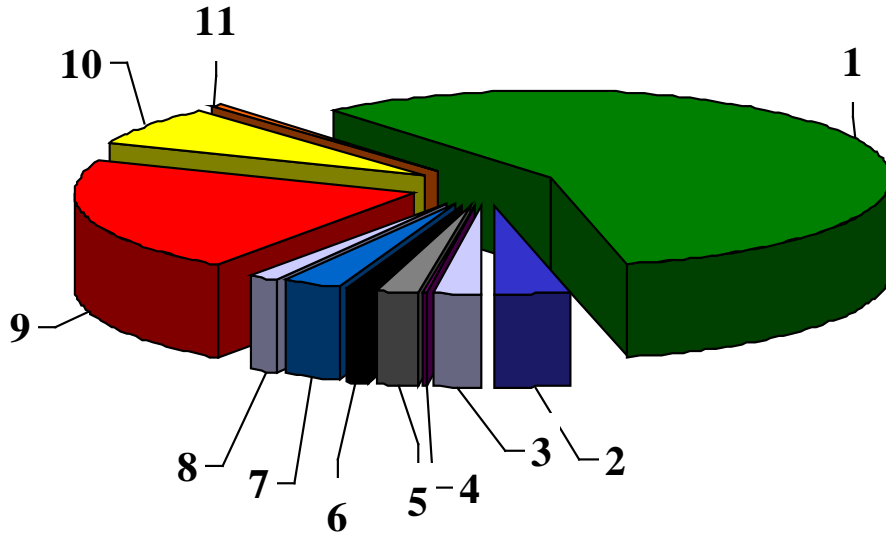


## Dallas Central Appraisal District Statistical Analysis

<b>Budget Year</b>	<b><u>2007/2008</u></b>	<b><u>2008/2009</u></b>	<b><u>2009/2010</u></b>	<b><u>2010/2011</u></b>	<b><u>2011/2012</u></b>	<b><u>2012/2013</u></b>
<b>Budget Amount</b>	\$20,960,025	\$21,380,063	\$21,799,127	\$21,733,893	\$21,516,555	\$21,516,555
<b>Budget Change</b>	\$506,585	\$420,038	\$419,064	-\$65,234	-\$217,338	\$0
<b>% Budget Change</b>	2.88%	2.00%	1.96%	-0.30%	-1.00%	0%
<b>Merit Increases</b>	4.00%	3.50%	3.00%	0.00%	0.00%	0.00%
<b>Entity Salary Survey</b>	4.23%	3.58%	3.19%	1.50%	1.09%	1.08%
<b># of Personnel</b>	255	250	245	240	232	229

# 2012/2013

## Budget by Category

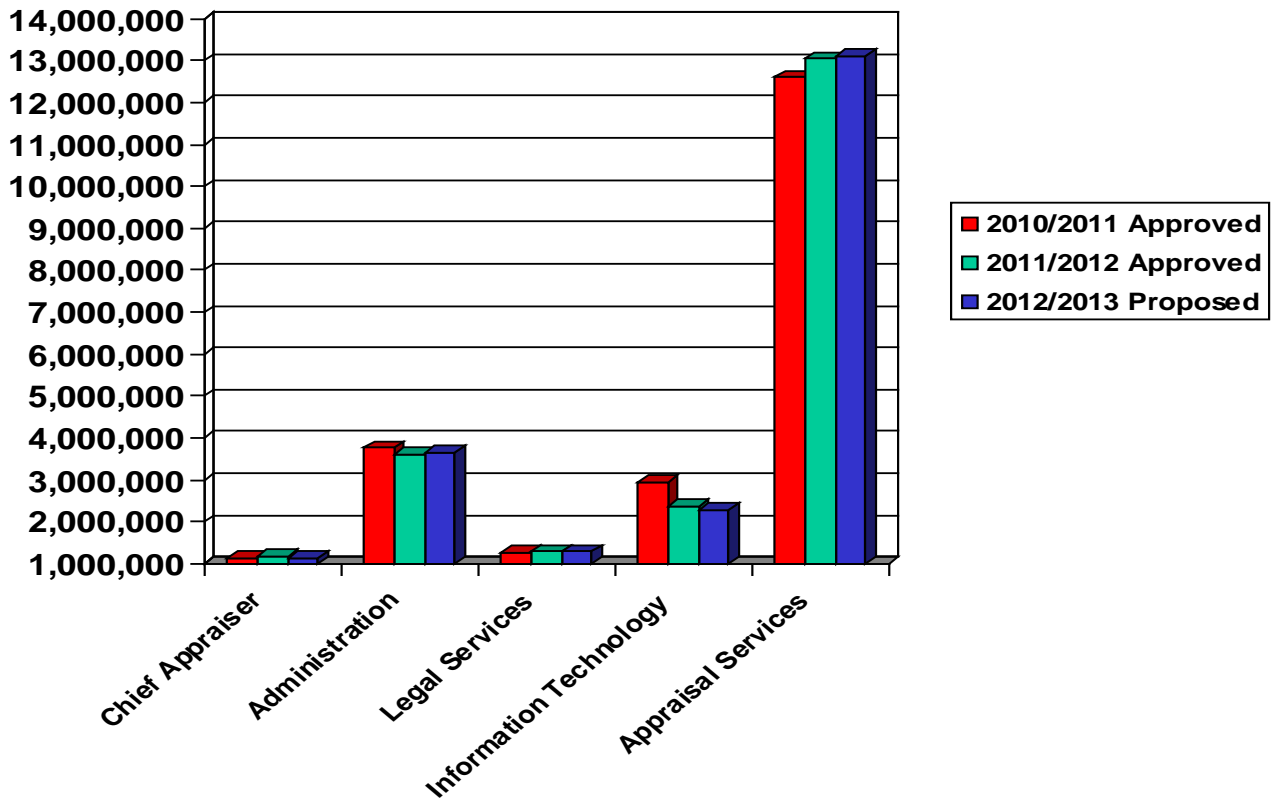


<u>Category</u>	<u>Budget Total</u>	<u>Percent</u>
1 Salaries & Wages	\$12,377,480	57.5%
2 Auto Expenses	762,549	3.5%
3 Supplies & Materials	490,026	2.3%
4 Operational Services	59,460	0.3%
5 Maintenance of Structure	410,459	1.9%
6 Maintenance of Equipment	256,099	1.2%
7 Contractual Services	572,534	2.7%
8 Sundry Expenses	300,154	1.4%
9 Insurance & Benefits	4,627,493	21.5%
10 Professional Services	1,546,301	7.2%
11 Capital Expenditures	114,000	0.5%
<b>Total</b>	<b>\$21,516,555</b>	<b>100%</b>

# Dallas Central Appraisal District

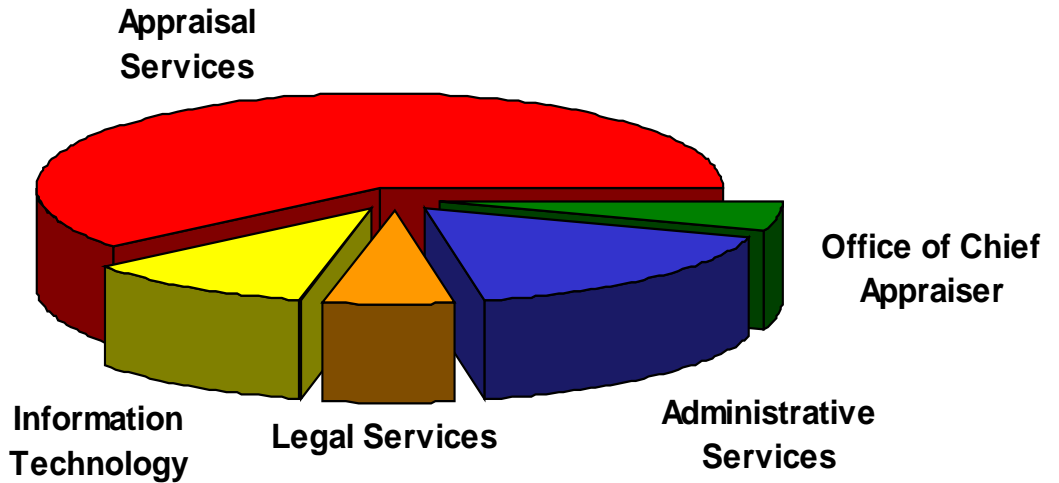
## Budget Comparison

<u>Category</u>	<u>2010/2011 Approved</u>	<u>2010/2011 Actual</u>	<u>2011/2012 Approved</u>	<u>2012/2013 Proposed</u>
Consolidated				
Office of Chief Appraiser	\$1,141,767	\$1,127,447	\$1,189,527	\$1,152,841
Consolidated				
Administrative Services	3,764,056	3,410,931	3,626,746	3,655,153
Consolidated				
Legal Services	1,281,633	1,206,975	1,287,192	1,297,337
Consolidated				
Information Technology	2,955,289	2,896,208	2,369,656	2,296,976
Consolidated				
Appraisal Services	12,591,148	12,020,734	13,043,434	13,114,248
Contingency	0	0	0	0
<b>Total</b>	<b><u>\$21,733,893</u></b>	<b><u>\$20,662,295</u></b>	<b><u>\$21,516,555</u></b>	<b><u>\$21,516,555</u></b>



**2012/2013**

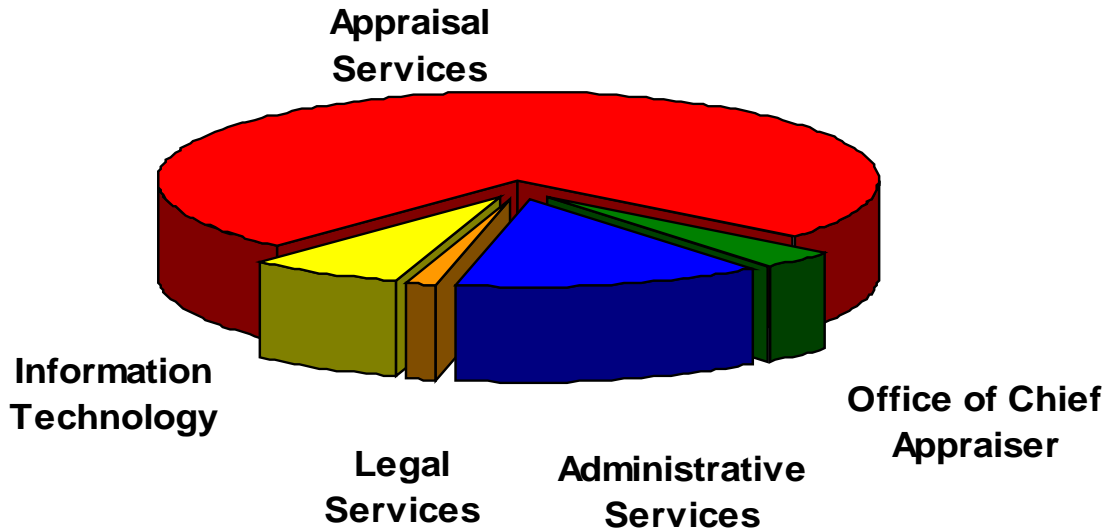
**Budget By Department**



<u>Department</u>	<u>Budget Total</u>	<u>Percent</u>
Office of Chief Appraiser	\$1,152,841	5.4%
Administrative Services	3,655,153	17.0%
Legal Services	1,297,337	6.0%
Information Technology	2,296,976	10.7%
Appraisal Services	<u>13,114,248</u>	<u>60.9%</u>
<b>Total</b>	<b>\$21,516,555</b>	<b>100%</b>

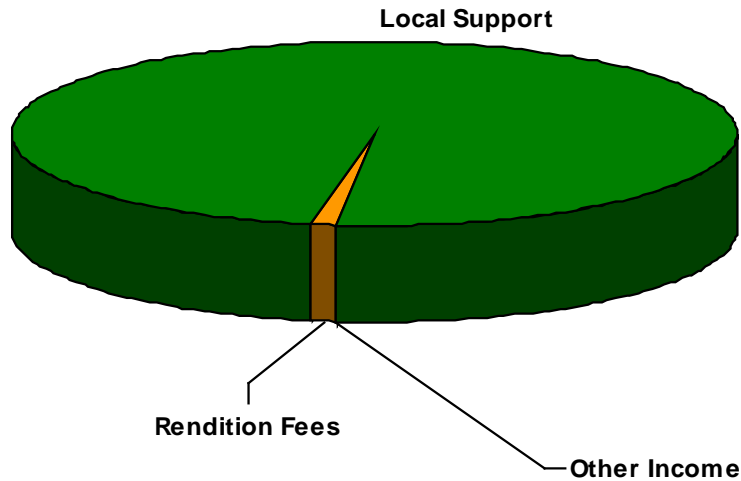
**2012/2013**

**Personnel Breakdown**



<u>Department</u>	<u>Number of Personnel</u>	<u>Percent</u>
Office of Chief Appraiser	7	3.0%
Administrative Services	32	14.0%
Legal Services	3	1.3%
Information Technology	15	6.6%
Appraisal Services	<u>172</u>	<u>75.1%</u>
<b>Total</b>	<b>229</b>	<b>100%</b>

# 2012/2013 Revenue Resources



<u>Source</u>	<u>Amount</u>	<u>Percent</u>
Local Support	\$21,276,555	98.88%
Special Assessments	0	0.00%
Rendition Fees	230,000	1.07%
Investment Proceeds	0	0.00%
Other Income	10,000	0.05%
<b>Total</b>	<b>\$21,516,555</b>	<b>100.00%</b>

# Revenue Summary

## Budget Allocation Comparison

	<b><u>2011/2012 Approved Allocation</u></b>	<b>%</b>	<b><u>2012/2013 Proposed Allocation</u></b>	<b>%</b>
Local Support				
Municipalities	\$5,560,626	26.13%	\$5,534,969	26.01%
School Districts	8,623,744	40.53%	8,649,401	40.65%
County/County Wide	6,805,422	31.99%	6,803,874	31.98%
Special Districts				
Non-County Wide	286,763	1.35%	288,311	1.36%
Special Districts				
<b>TOTAL</b>	<b>\$21,276,555</b>	<b>100%</b>	<b>\$21,276,555</b>	<b>100%</b>

## 2012/2013

### PROPOSED BUDGET ALLOCATIONS

	<u>2011/2012 Approved Allocation</u>	<u>2012/2013 Proposed Allocation</u>	<u>Increase or (Decrease)</u>	<u>% Change</u>
<b>County/County-wide</b>				
<b>Special Districts:</b>				
Dallas County	2,838,627	2,839,871	1,244	0.04%
D.C.H.D.	3,166,946	3,168,716	1,770	0.06%
D.C.C.D.	799,849	795,287	(4,562)	-0.57%
<b>Subtotal</b>	<b>6,805,422</b>	<b>6,803,874</b>	<b>(1,548)</b>	<b>-0.02%</b>
<b>Non-County-Wide</b>				
<b>Special Districts:</b>				
Dallas URD	196,632	209,109	12,477	6.35%
Valwood Imp. Authority	22,843	22,027	(816)	-3.57%
Irving FCD 1	5,354	6,181	827	15.45%
Irving FCD 3	18,399	8,883	(9,516)	-51.72%
Dallas FCD1	31,866	31,112	(754)	-2.37%
Denton County LID #1	1,406	1,407	1	0.07%
Denton County RUD #1	1,229	794	(435)	-35.39%
Lancaster MUD #1	1,464	1,444	(20)	-1.37%
Grand Prairie Metro URD	1,836	1,698	(138)	-7.52%
Northwest FCD	5,734	5,656	(78)	-1.36%
<b>Subtotal</b>	<b>286,763</b>	<b>288,311</b>	<b>1,548</b>	<b>0.54%</b>



## PROPOSED BUDGET ALLOCATIONS

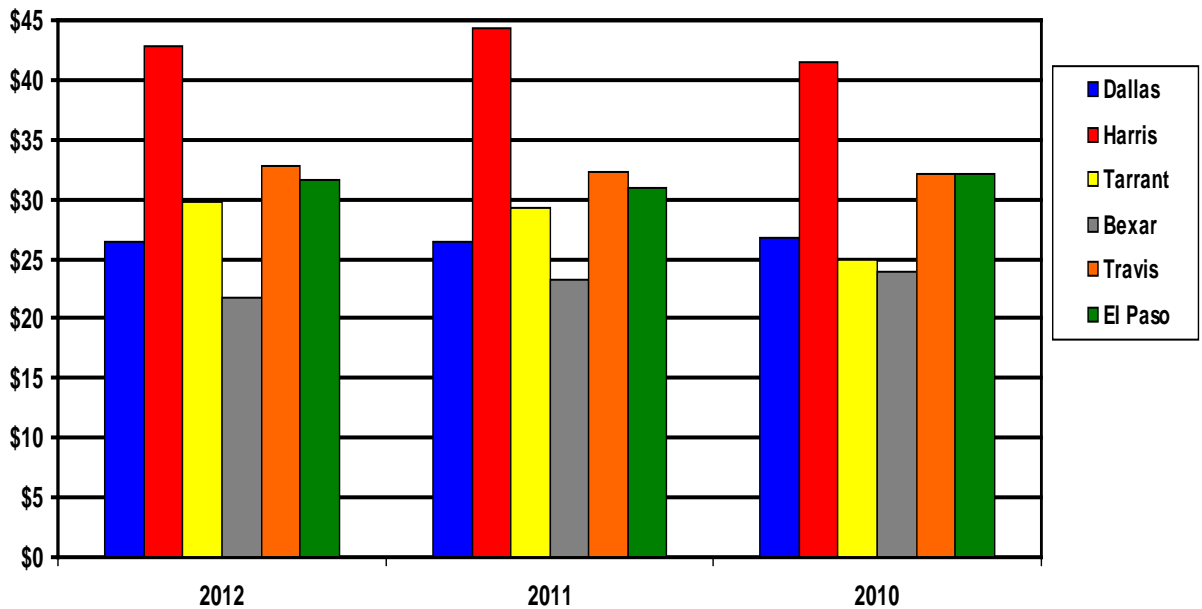
	<b>2011/2012</b>	<b>2012/2013</b>	<b>Increase or</b>	<b>% Change</b>
	<b><u>Approved</u></b>	<b><u>Proposed</u></b>	<b><u>(Decrease)</u></b>	
<b>Cities:</b>	<b><u>Allocation</u></b>	<b><u>Allocation</u></b>		
Addision	79,425	86,340	6,915	8.71%
Balch Springs	24,191	24,681	490	2.03%
Carrollton	137,574	137,447	(127)	-0.09%
Cedar Hill	88,255	89,489	1,234	1.40%
Cockrell Hill	3,426	3,511	85	2.48%
Combine	149	128	(21)	-14.09%
Coppell	159,383	159,170	(213)	-0.13%
Dallas	3,064,271	3,029,675	(34,596)	-1.13%
DeSoto	101,127	104,000	2,873	2.84%
Duncanville	62,085	60,723	(1,362)	-2.19%
Farmers Branch	98,510	95,255	(3,255)	-3.30%
Ferris	319	340	21	6.58%
Garland	357,808	351,574	(6,234)	-1.74%
Glenn Heights	10,787	10,872	85	0.79%
Grand Prairie	153,425	152,085	(1,340)	-0.87%
Grapevine	1,872	1,809	(63)	-3.37%
Highland Park	47,702	47,532	(170)	-0.36%
Hutchins	8,234	8,723	489	5.94%
Irving	476,701	488,063	11,362	2.38%
Lancaster	63,574	63,681	107	0.17%
Lewisville	1,298	1,319	21	1.62%
Mesquite	182,766	180,340	(2,426)	-1.33%
Ovilla	809	745	(64)	-7.91%
Richardson	197,063	197,234	171	0.09%
Rowlett	99,957	98,851	(1,106)	-1.11%
Sachse	28,064	30,191	2,127	7.58%
Seagoville	15,319	15,702	383	2.50%
Sunnyvale	14,532	15,383	851	5.86%
University Park	77,745	75,957	(1,788)	-2.30%
Wilmer	3,936	3,766	(170)	-4.32%
Wylie	319	383	64	20.06%
<b>Total</b>	<b>5,560,626</b>	<b>5,534,969</b>	<b>(25,657)</b>	<b>-0.46%</b>

## PROPOSED BUDGET ALLOCATIONS

	<u>2011/2012 Approved Allocation</u>	<u>2012/2013 Proposed Allocation</u>	<u>Increase or (Decrease)</u>	<u>% Change</u>
<b>School Districts:</b>				
Carrollton/F.B.	606,011	593,652	(12,359)	-2.04%
Cedar Hill	148,892	147,008	(1,884)	-1.27%
Coppell	407,084	401,222	(5,862)	-1.44%
Dallas	3,738,645	3,835,557	96,912	2.59%
Dallas County Schools	62,864	61,787	(1,077)	-1.71%
DeSoto	124,199	119,430	(4,769)	-3.84%
Duncanville	182,450	180,361	(2,089)	-1.14%
Ferris	903	884	(19)	-2.10%
Garland	678,527	664,700	(13,827)	-2.04%
Grand Prairie	283,765	280,162	(3,603)	-1.27%
Grapevine/Colleyville	14,245	14,913	668	4.69%
Highland Park	497,856	496,563	(1,293)	-0.26%
Irving	532,760	520,707	(12,053)	-2.26%
Lancaster	84,806	85,214	408	0.48%
Mesquite	351,960	345,785	(6,175)	-1.75%
Richardson	866,366	857,298	(9,068)	-1.05%
Sunnyvale	42,411	44,158	1,747	4.12%
Wilmer/Hutchins	0	0	0	0.00%
<b>Total</b>	<b>8,623,744</b>	<b>8,649,401</b>	<b>25,657</b>	<b>0.30%</b>

## APPRAISAL DISTRICT COMPARISONS

	2012	Real	Personal	Total	Cost Per Parcel		
	<u>Budget Amount</u>	<u>Property</u>	<u>Property</u>	<u>Parcels</u>	<u>2012</u>	<u>2011</u>	<u>2010</u>
Dallas CAD	\$21,516,555	717,409	96,053	813,462	\$26.45	\$26.43	\$26.69
Harris CAD	\$63,129,426	1,302,124	174,548	1,476,672	\$42.75	\$44.32	\$41.42
Tarrant CAD	\$19,929,183	625,671	45,149	670,820	\$29.71	\$29.24	\$24.94
Bexar CAD	\$13,866,588	597,344	41,673	639,017	\$21.70	\$23.24	\$23.94
Travis CAD	\$12,914,797	355,455	37,817	393,272	\$32.84	\$32.26	\$32.09
El Paso CAD	\$12,344,480	370,310	20,778	391,088	\$31.56	\$30.91	\$32.15



## APPRAISAL DISTRICT EMPLOYEE COMPARISONS

<b>Appraisal District</b>	<b>2012 Budget</b>	<b>Total Parcels</b>	<b>Number of Employees</b>	<b>Parcels per Employee</b>	<b>Number of Appraisers</b>	<b>Parcels per Appraiser</b>
<b>Dallas Central Appraisal District</b>	<b>\$21,516,555</b>	<b>813,462</b>	<b>229</b>	<b>3,552</b>	<b>95</b>	<b>8,563</b>
<b>Harris Central Appraisal District</b>	<b>\$63,129,426</b>	<b>1,476,672</b>	<b>623</b>	<b>2,370</b>	<b>290</b>	<b>5,092</b>
<b>Tarrant Appraisal District</b>	<b>\$19,929,183</b>	<b>670,820</b>	<b>200</b>	<b>3,354</b>	<b>66</b>	<b>10,164</b>
<b>Bexar Appraisal District</b>	<b>\$13,866,588</b>	<b>639,017</b>	<b>152</b>	<b>4,204</b>	<b>70</b>	<b>9,128</b>
<b>Travis Central Appraisal District</b>	<b>\$12,914,797</b>	<b>393,272</b>	<b>129</b>	<b>3,048</b>	<b>54</b>	<b>7,283</b>
<b>El Paso Central Appraisal District</b>	<b>\$12,344,480</b>	<b>391,088</b>	<b>140</b>	<b>2,793</b>	<b>37</b>	<b>10,570</b>

## 2011 BUDGET/LEVY COMPARISON

	2011	2012	
	Tax Levy	Budget Amount	Cost As % Of Levy
Dallas CAD	\$4,339,703,759	\$21,516,555	0.50
Harris CAD *	\$7,590,883,983	\$63,129,426	0.83
Tarrant CAD	\$3,211,441,932	\$19,929,183	0.62
Bexar CAD	\$2,459,866,659	\$13,866,588	0.56
Travis CAD	\$2,447,158,677	\$12,914,797	0.53
El Paso CAD	\$880,208,278	\$12,344,481	1.40

\* 2010

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## ACCURACY OF APPRAISALS

	Median Level of Appraisals	Coefficient of Dispersion
Dallas Central Appraisal District	0.99	7.78
Harris Central Appraisal District	0.99	11.23
Tarrant Appraisal District	1.00	7.36
Bexar Appraisal District	0.99	12.87
Travis Central Appraisal District	1.00	6.72
El Paso Central Appraisal District	1.00	10.11

**TEXAS COMPTROLLER OF PUBLIC ACCOUNTS  
METHODS AND ASSISTANCE PROGRAM 2011 REPORT  
DALLAS CENTRAL APPRAISAL DISTRICT**

MANDATORY		PASS/FAIL
1.	Does the appraisal district have up-to-date appraisal maps from which property may be located pursuant to Comptroller Rule 9.3002?	PASS
2.	Do property inspections match appraisal district records?	PASS
3.	Does the appraisal district have written procedures for appraisal?	PASS
4.	Are values reproducible using the written procedures and appraisal records?	PASS
5.	Were all appraisal district documents requested by PTAD made available to the reviewer by the required date?	PASS

APPRAISAL DISTRICT ACTIVITIES	RATING
Governance	EXCEEDS
Taxpayer Assistance	EXCEEDS
Operating Procedures	EXCEEDS
Appraisal Standards, Procedures and Methodology	EXCEEDS

**METHODS AND ASSISTANCE PROGRAM**

The Methods and Assistance Program (MAP) review is conducted in accordance with Tax Code Section 5.10 (a), effective January 1, 2010, and related State Comptroller rule 9.301. The Property Tax Assistance Division (PTAD) performed the reviews for 128 appraisal districts in 2010 and 125 appraisal districts in 2011. As part of the MAP review process, the appraisal district is required to submit, in advance of the review, electronic copies of procedures, policies, notices, manuals and related materials necessary for the completion of this review. Comptroller reviewers also collect related information at the time of the on-site review, compare appraisal district records to existing property and locate property using district maps. Each appraisal district is reviewed every other year.

The review conducted by the Comptroller's Office reviews the appraisal districts:

- governance;
- taxpayer assistance;
- operating procedures; and
- appraisal standards, procedures and methodology.

Appraisal District Ratings:

Exceeds – total point score exceeds 100.

Meets - total point score ranges from 90 to 100.

Needs Improvement – total point score ranges from 75 to less than 90.

Unsatisfactory - - total point score is less than 75.

The Dallas Central Appraisal District scored a perfect rating on the MAP review for 2011.

## 2010 and 2011 Methods & Assistance Program (MAP) Scores

<u>CAD</u>	<u>Study Year</u>	<u>Governance Score</u>	<u>Taxpayer Assistance</u>
Dallas CAD	2011	110	147
Harris CAD	2010	105	140
Tarrant CAD	2010	105	147
Bexar CAD	2011	105	147
Travis CAD	2011	105	147
El Paso CAD	2011	106	147
Average		106	146

<u>CAD</u>	<u>Study Year</u>	<u>Operating Procedures</u>	<u>Appraisal Stds. Methodology</u>
Dallas CAD	2011	103	102
Harris CAD	2010	103	102
Tarrant CAD	2010	100	101
Bexar CAD	2011	103	101
Travis CAD	2011	103	101
El Paso CAD	2011	103	103
Average		102	102

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