

CITIZENS FIRE ACADEMY



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DEPUTY CHIEF, TRAINING DIVISION



CITIZENS FIRE ACADEMY

Mission: We will provide citizens an overview of the services that Dallas Fire-Rescue provides, increase fire and life safety awareness, and promote the customer service aspect of our department.



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Participants will be told of volunteer opportunities such as installing smoke alarms, providing fire safety education, and distribution of disaster education materials.

Objective: We seek to provide participants with knowledge of our core job functions with classroom instruction and live demonstrations.



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Safety, Safety, Safety:
Instructors who train citizens will
be state certified instructors
placing emphasis on safety
during classroom instruction and
hands-on training.



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Citizens participating will be taught valuable life safety skills offered as part of CPR training during the academy.

Customer service focused academy: The Citizens Fire Academy enhances our customer service focus by educating citizens on what we do and why we do it.



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We will also provide an overview of the department organizational structure along with the hiring and training process for recruits.

Training topics will include Haz-mat operations, emergency dispatch operations, fire tactics and strategies, SCBA/equipment familiarization, prevention and education.



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- CFA will be promoted through media along with www.dallasfirerescue.com and www.dallascityhall.com websites.
- Application enrollment period will be April 23rd to May 7th. Interested participants will be able to obtain applications on-line or by calling the fire training offices.
- Selection criteria: 18 years of age or older, background check conducted, must be city of Dallas resident, first come/first served. Class size will be limited to 20 students.

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- May 17th and October 12th are tentative start dates for 2007.
- On Thursday July 19th, we will have a formal graduation where participants will be presented with certificates, recognitions will be made, and ID picture presentation to participants.
- Cost for each Academy is approximately \$5,000. This will cover staffing, materials, and supplies.

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