

Memorandum

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CITY SECRETARY
DALLAS, TEXAS



CITY OF DALLAS

DATE April 5, 2012

TO Honorable Members of the Quality of Life & Government Services Committee:
Mónica R. Alonzo, Dwaine Caraway, Carolyn Davis

SUBJECT Quality of Life & Government Services Committee Meeting Agenda

Monday, April 9, 2012, 9:30 a.m.

Dallas City Hall - 6ES, 1500 Marilla St., Dallas, TX 75201

The agenda for the meeting is as follows:

- | | |
|---|--|
| 1. Call to Order | Sandy Greyson, Chair |
| 2. Approval of March 26, 2012 minutes
(9:30 – 9:31 a.m.) | Sandy Greyson, Chair |
| 3. Earth Day
(9:31 – 10:15 a.m.) | Frank Camp, Ph.D., Interim Director
Office of Environmental Quality |
| 4. Code Accountability Report
(10:15 – 11 a.m.) | Jimmy Martin, Director
Code Compliance |
| 5. Operation: Beautification
<i>Informational Memo</i> | Joey Zapata
Assistant City Manager |
| 6. Adjourn
(11 a.m.) | Sandy Greyson, Chair |

Please let me know if you have any questions.

A handwritten signature in cursive script that reads "Sandy Greyson".

Sandy Greyson
Chair

cc: Honorable Mayor and Members of the City Council
Mary K. Suhm, City Manager
Rosa A. Rios, City Secretary
Thomas P. Perkins, Jr., City Attorney
Craig D. Kinton, City Auditor
C. Victor Lander, Administrative Judge
Stephanie Cooper, Assistant to the City Manager

A.C. Gonzalez, First Assistant City Manager
Ryan S. Evans, Assistant City Manager
Jill A. Jordan, P.E., Assistant City Manager
Forest E. Turner, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. Contemplated or pending litigation or matters where legal advice is requested of the City Attorney. Section 551.071 of the Texas Open Meetings Act.
2. The purchase, exchange, lease or value of real property, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Section 551.072 of the Texas Open Meetings Act.
3. A contract for a prospective gift or donation to the City, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Section 551.073 of the Texas Open Meetings Act.
4. Personnel matters involving the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee or to hear a complaint against an officer or employee. Section 551.074 of the Texas Open Meetings Act.
5. The deployment, or specific occasions for implementation of security personnel or devices. Section 551.076 of the Texas Open Meetings Act.

Quality of Life & Government Services Committee Meeting Record

DRAFT

Meeting Date: March 26, 2012

Convened: 9:45 a.m.

Adjourned: 10:34 a.m.

Members Present:

Angela Hunt, Chair
Sandy Greyson, Vice Chair
Mónica R. Alonzo
Dwayne Caraway
Carolyn Davis

Members Absent:

None

Briefing Presenters

Zac Lytle
President, Bike Friendly Oak Cliff

Andrew Howard
Secretary, Bike Friendly Oak Cliff

Jimmy Martin
Director, Code Compliance

Staff Present:

Joey Zapata, Jimmy Martin, Theresa O'Donnell, James Childers, Clifton Gillespie

AGENDA:

1. **Approval of February 27, 2012 minutes**

Presenter(s):

Information Only:

Action Taken/Committee Recommendation(s): Motion made to approve February 27, 2012 minutes

Motion made by: Dwayne Caraway

Motion seconded by: Sandy Greyson

Item passed unanimously:

Item passed on a divided vote:

Item failed unanimously:

Item failed on a divided vote:

2. **Ciclovía de Dallas**

Presenter(s): Zac Lytle, Andrew Howard

Information Only:

Action Taken/Committee Recommendation(s):

Bike Friendly Oak Cliff is sponsoring a Ciclovía event in Dallas on April 14, 2012. This briefing provided information on the event, which will take place on the Houston Street Viaduct Bridge between 9 a.m. and 3 p.m., and a brief history on the origins of Ciclovía events.

Mr. Lytle and Mr. Howard also provided information about the Bike Friendly Oak Cliff organization, and how neighborhoods can start their own similar organizations.

The Committee expressed interest in providing support for a Ciclovía event in the City on an annual basis.

Ms. Hunt announced that the Council will hear a speaker, Gil Penalosa, on April 11, 2012 regarding urban bike systems.

3. **Restaurant & Bar Inspections Update**

Presenter(s): Jimmy Martin

Information Only:

Action Taken/Committee Recommendation(s):

This briefing provided an overview and status of the restaurant and bar inspections program in the Department of Code Compliance.

The committee was informed that sanitarians are required to be licensed, have a college degree, including 36 credit hours in life science. Code Compliance is funded for 15 positions in the sanitarian group, and will be fully staffed by the first week in April.

Staff will provide a follow-up briefing to the committee in June.

4. **Information on Ciclovias**

Informational Memo

Presenter(s): Joey Zapata

Information Only:

Action Taken/Committee Recommendation(s):

This memo provided general background information on Ciclovias to support the Ciclovias de Dallas briefing presented by representatives of Bike Friendly Oak Cliff.

Councilmember Sandy Greyson
Chair

Memorandum



CITY OF DALLAS

DATE April 6, 2012

TO Honorable Members of the Quality of Life & Government Services Committee:
Sandy Greyson (Chair), Mónica R. Alonzo, Dwaine Caraway, Carolyn R. Davis

SUBJECT Earth Day

On Monday, April 9, 2012 the committee will be briefed on Earth Day history and events in the City of Dallas. Briefing materials are attached for your review.

If you have any questions, or require additional information, please do not hesitate to contact me.

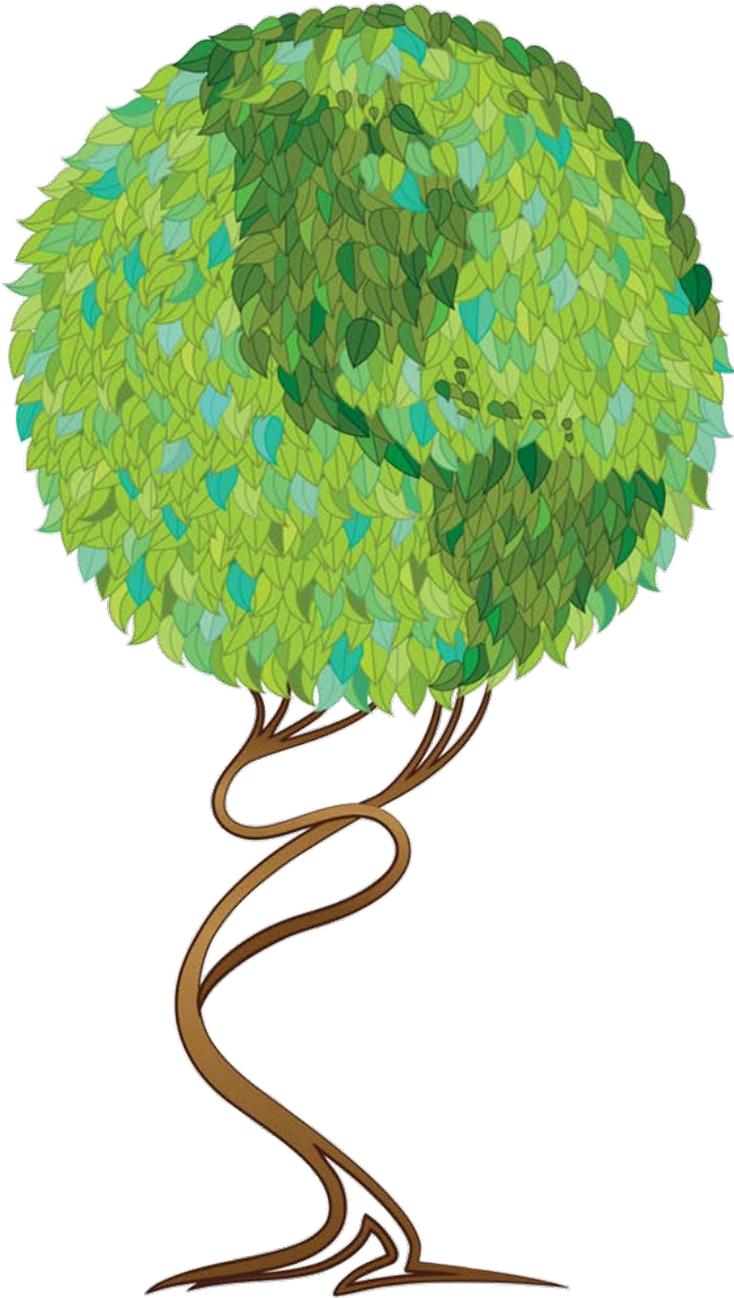
A handwritten signature in black ink, appearing to read 'Jill Jordan'.

Jill A. Jordan, P.E.

Assistant City Manager

cc: Honorable Mayor and Members of the City Council
Mary K. Suhm, City Manager
Thomas P. Perkins, Jr., City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
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A.C. Gonzalez, First Assistant City Manager
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Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Stephanie Cooper, Assistant to the City Manager



Earth Day - April 22

The City of Dallas
Making a Difference



The 1960s – Changing Attitudes

- High profile environmental incidents (such as the Cuyahoga River fire in Ohio and Santa Barbara Channel oil spill in California) heightened public awareness of the need for environmental protection.
- There was no EPA and few strong environmental regulations to protect the environment.

Initial Earth Day Planning

- Planning was unique in that event organization was from the bottom up, not from the top down.
- Events were planned and organized at the local level.

The First Earth Day

April 22, 1970



- Participation was broad and included students, labor union members, housewives, farmers, scientists, and politicians.
- An estimated 20 million Americans participated.
- Because of the “bottom up” planning approach, the first Earth Day essentially organized itself.

What Did the Movement Yield?

- Events and attitudes leading up to the first Earth Day prompted the passage of numerous laws and regulations aimed at protecting natural resources.
- There was more environmental legislation passed in a shorter period of time than in any other period in the nation's history.

Fall 1969

US Senator Gaylor Nelson from Wisconsin announced the Earth Day concept after witnessing the damage caused by a massive oil spill in Santa Barbara, California earlier that year.

April 1970

1st Earth Day Event

10/1972

Congress passes the Federal Water Pollution Control Act Amendments: the Clean Water Act.

12/1980

CERCLA (Superfund) signed into law by President Carter. Retroactive law holds responsible parties liable.

06/1992

Over 100 world leaders meet in Rio de Janeiro for first global summit on protection of the environment and future socio-economic development.

04/2010

Earth Day turns 40!

12/1969

Congress passes NEPA. It is signed into law on January 1, 1970 by President Nixon.

12/1970

The Environmental Protection Agency is established by President Nixon.

12/1970

The provisions of the Clean Air Act are signed into law.

12/1973

Endangered Species Act is signed.

10/1986

Right To Know and EPCRA legislation included in SARA and signed into law by President Reagan.

04/1992

Earth Day goes global. 200 million people in 141 countries take part.

04/2000

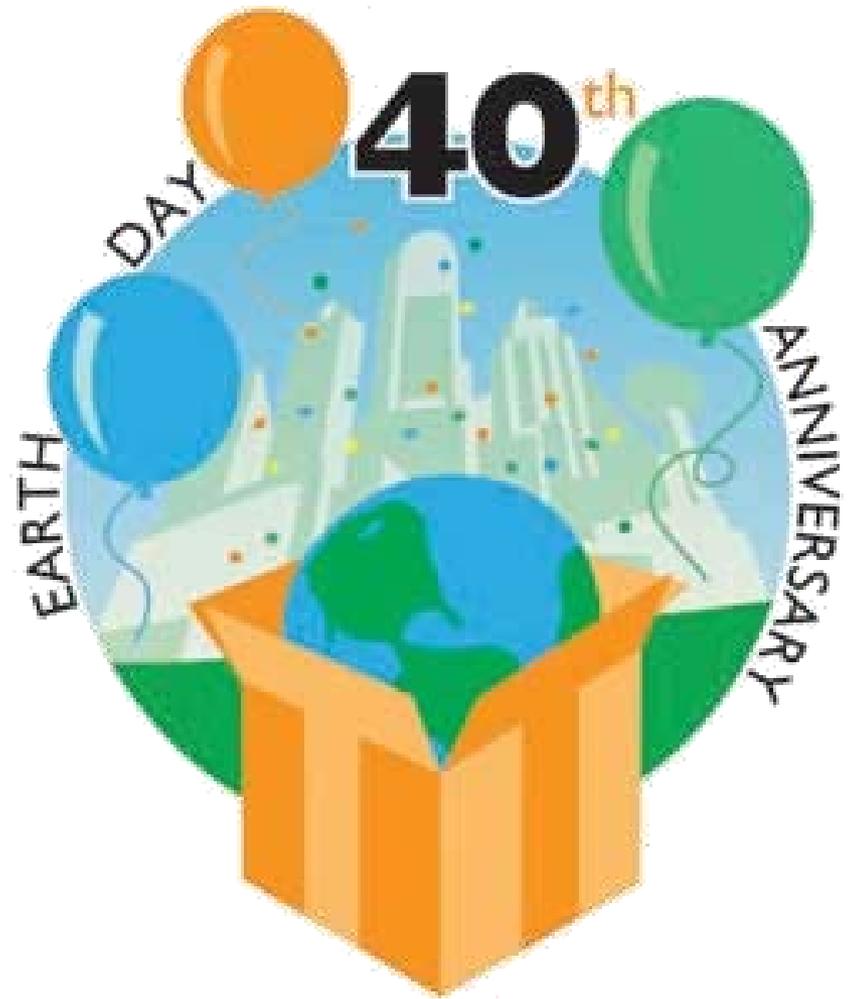
World celebrates 30th anniversary of Earth Day. People in 148 countries push for clean energy.

Earth Day Comes to Dallas

- EPA Region 6 in Dallas organized their first local Earth Day celebration in 2000 at Fair Park.
- The 2001, 2002 and 2003 EPA Earth Day events were held in Downtown Dallas in the Arts District.
- In 2004, the City of Dallas partnered with EPA, Downtown Dallas, Inc., and Keep Dallas Beautiful to hold the first *EarthFest*.

EarthFest

- *EarthFest* was held from 2004 to 2010 and was sponsored by the partner organizations, including the City.
- *EarthFest* attracted nearly 10,000 visitors annually.
- *EarthFest* was discontinued in 2011 when the City of Dallas and the EPA were invited to join the inaugural Earth Day Dallas event sponsored by Trammell S. Crow.



A stylized green plant with a blue globe as its center, positioned on the left side of the slide. The plant has several green leaves and a thick green stem. The globe is blue and white, representing Earth. The overall theme is environmental and nature-oriented.

Earth Day Dallas

- Earth Day Dallas 2011 was the second largest Earth Day event in the nation with a reported 48,000 visitors over two-days in the Dallas Arts District.
- Earth Day Dallas 2012 aims to be the largest Earth Day event ever hoping to attract 100,000 visitors over two-days in Dallas Fair Park.
- City staff is currently working to coordinate City participation in Earth Day Dallas 2012.

Earth Day Dallas – April 21-22

Fair Park Events by Category

- [Artfully Green Film Series](#) (17)
- [Earth Yoga](#) (2)
- [Green Talk Speaker Series](#) (14)
- [Health Drive](#) (2)
- [Home & Garden Workshop](#) (11)
- [Live Music](#) (14)
- [Special Activities](#) (9)
- [Special Performances](#) (21)



EARTH DAY DALLAS 2012



Earth Day Activities

- 1** Eco Expo
- 2** Indoor Exhibits - Automobile Building
- 3** Green Talk Speaker Series - Hall of State
Artfully Green Film Series
Student Environmental Debates (Saturday Only)
- 4** Earth Yoga
- 5** Indoor Exhibits - Tower Building
- 6** Eco Workshops
Beer & Wine Tasting
- 7** Live Music - Band Shell
- 8** Family Zone
- 9** BMX Extreme Sports Show
- 10** Picnic For The Planet (Sunday only)
- 11** DFW Truck Farm 5K Fun Run (Sunday only)
- 12** City of Dallas Spring Round-up

Fair Park Attractions

- A** Texas Vietnam Veterans Memorial
- B** African American Museum
- C** Texas Museum of Automotive History
- D** Museum of Nature & Science
- E** Museum of Nature & Science / IMAX Theater
- F** Children's Aquarium at Fair Park
- G** Museum of Nature & Science / Planetarium
- H** Texas Discovery Gardens

- P** Parking
- i** Information Kiosk
- Fork and Knife** Food and Dining
- Man and Woman** Restrooms
- GATE 1** Fair Park Entry Gates
- DART** DART Station

Other Events Celebrating Earth Day 2012

- City environmental outreach teams, including OEQ/GreenDallas, DWU Cease the Grease, Stormwater Management, Water Conservation, Waste Diversion, and others are participating in more than 20 events this April associated with the 42nd Earth Day.
- Clean Up events are scheduled for April 12 at nine schools throughout Dallas as well as projects in the downtown area.

Annual School Clean Up Projects

- Includes annual beautification and clean up projects at Dallas primary schools.
- Also participating are volunteers from EPA, City of Dallas, Downtown Dallas, Inc., Keep Dallas Beautiful, and other non-profit organizations and businesses.



Oak Cliff Earth Day 2012

- Annual event to be held on April 22 in Lake Cliff Park.
- Multiple City departments participate annually.



Moving Forward

- The City continues to partner with EPA, Keep Dallas Beautiful, and Downtown Dallas, Inc.
- In addition, the City has partnered with Texas Discovery Gardens, Dallas County Community College District, Dallas Independent Schools, and with the Promise of Peace Garden to continue promoting environmental awareness and stewardship.



Quality of Life – Benefits of Earth Day

- Dallas is developing a reputation as a “green” city on a global stage.
- Dallas continues to promote this reputation by actively participating in Earth Day Dallas and other environmental initiatives.
- Because Dallas “walks the talk”, we are able to offer services and an environment that attract new residents seeking a cleaner and more vibrant city in which to work, live, play, and raise their families.

Memorandum



CITY OF DALLAS

DATE April 6, 2012

TO Honorable Members of the Quality of Life & Government Services Committee:
Sandy Greyson (Chair), Mónica R. Alonzo, Dwaine Caraway, Carolyn R. Davis

SUBJECT Code Accountability Report

On Monday, April 9, 2012 the committee will be briefed on the Code Accountability Report. Briefing materials are attached for your review.

If you have any questions, or require additional information, please do not hesitate to contact me.

A handwritten signature in blue ink, appearing to read 'Joey Zapata'.

Joey Zapata
Assistant City Manager

cc: Honorable Mayor and Members of the City Council
Mary K. Suhm, City Manager
Thomas P. Perkins, Jr., City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
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Jeanne Chipperfield, Chief Financial Officer
Stephanie Cooper, Assistant to the City Manager

Code Accountability Report

Presented to the Quality of Life &
Government Services Committee

April 9, 2012



Dallas Code Compliance, what it all means
COMMUNITY



Background

- In 2007, the City Council challenged Code Compliance to drastically improve service delivery and authorized funding to reorganize the department
 - Decentralized operations into seven Community Code Districts, aligned with Dallas Police Department divisions
 - Created the Neighborhood Code Representative position to work as liaisons to community stakeholders and groups
 - Added Supervisors and more Code Inspectors to increase effectiveness
- The Code Accountability Report Card was created to measure the effectiveness of the department following reorganization efforts
- The City Council has received report cards on a monthly basis since October 2008
- The Quality of Life Committee has been previously briefed on the Report Card as the document evolved and improved.
 - May 11, 2009
 - August 11, 2009

Current Report Card

- The Report Card serves the following purposes:
 - Measures the degree of improvement in service request volume of a particular month as compared to the same time period in the previous fiscal year
 - Analyzes service request data to determine where staff's focus should be placed and the level of accountability in completing work
 - Measures the volume of Code Compliance activity around the city
 - Informs the Council and the public on how Code Compliance is addressing major Code concerns

Current Report Card



City of Dallas
Code Accountability Report Card
February 2012

(For the period of 02/01/12 through 02/29/12)



Community Code:
(4) Southwest

Feb '12 Southwest SR Volume Improvement Rating

A-

2nd Qtr FY 11 - 12			
Jan '12	Feb '12	Mar '12	Overall Average
C+	A-	-	B

Grading Table

% Change	Grade
+27.0% & Better	A+
+25.0%	A
+22.0%	A-
+20.0%	B+
+17.0%	B
+15.0%	B-
+12.0%	C+
+10.0%	C
+7.5%	C-
+5.0%	D+
+2.5%	D
0.0%	D-
+2.0 plus	F

Service Delivery Grade (each % of overall)

Service Delivery Indicators	Feb 11 Actual	Feb 12 Actual	% Change	Grade
Reduction of Top 10 frequent Cases (Acceptable reduction target is 10%)				
Animal Loose/Aggressive	318	408	+28%	B
Signs	15	11	-31%	
Litter	67	70	+4%	
Bulky Trash	42	47	+12%	
Illegal Dumping	72	75	+3%	
Illegal Outside Storage	29	24	-17%	
Graffiti	21	25	+19%	
Animal Confined	114	105	-8%	
Animal Sick/Injured	88	81	-8%	
Illegal Garbage Placement	21	2	-90%	

Community Code Conduct (each % of overall)

Service Request Audit - 44 SRs @ 6% Margin of error	Grade
<p>The Audit of Southwest has shown the following:</p> <ul style="list-style-type: none"> * 86% of sampled requests contained detailed notes * 93% of sampled requests had all activities properly completed * 93% of sampled requests had details to prove customer contact was made * 100% of sampled requests had all photos and documents attached * 100% of sampled requests were closed within their Service Level Agreement 	A

Service Requests Created by Inspectors (each % of overall)

Service Delivery Indicators	Feb 11 Actual	FY 12 Target	Feb 12 Actual	Grade
Percentage of service requests created by Inspectors in the field	32%	42%	38%	A-

District Highlights (Comments)

Southwest Community Code trended well during the month of February with the exception of a sharp increase in the number of Loose Animal complaints. This increase will be addressed aggressively with sweeps and coordination with Animal Services over the next month.

The level of proactive work performed by Code Compliance Staff came in just below target with 36% of Service Requests received created by staff in the field rather than the public. The target was 42%.

The Quality of Service performed by Code Compliance Staff scored well overall this month. Efforts will be made to maintain the level of service demonstrated this month.

Southwest Stats
(Volume numbers include 311 and Inspector created Service Requests)

FY2011-2012 Total Volume: 3,741
Most Common SR: Loose Animals

FY2010-2011 Total Volume: 3,901
Most Common SR: Loose Animals

CCS-FRM-003

Effective Date 02/01/12

Page 1

- The current version of the report card has been modified 5 times since August of 2008 to add more data analysis and increase the usefulness of the information provided
- The current version of the card (v 1.5) has been in place since November 2011

Current Report Card

- Code Managers review the card monthly and use the feedback from the card to shift resources to areas of need
- The card has received positive feedback from neighborhood associations and other community stakeholders as a tool to convey how well Code Compliance is performing

Current Report Card

- Report card needs to continue evolving to improve usefulness
 - Needs to be more closely linked to department's performance measures and staff performance plans
 - Current report requires manual data gathering
 - Since its inception, the scores have been influenced by the seasonality of the previous year
 - i.e. – previous dry year created lower scores for key SR types like high weeds, litter, obstructions etc. and vice-versa
- The goal is to create a measurement tool in “real time”

Code Accountability Report v. 2.0

- A special project team in Code Compliance has been tasked with developing the next version of the Code Accountability Report v. 2.0
- Staff was tasked to place emphasis on the following items while formulating the card;
 - Tie report card measures to current performance measures used by the Community Code Division
 - Automating the process of gathering data
 - Keep all data analysis in the current year and month
- Focus on premise and structural violations that community code inspectors most commonly address, including:
 - High weeds
 - Litter
 - Junk motor vehicles
 - Illegal dumping

Code Accountability Report v. 2.0

- Utilize an overall index or target percentage to gauge service level
 - This removes some of the “subjectivity” of interpreting the letter grades
 - While the grading format did help improve understanding of how data was comparing to the previous year, the letter grades can give the impression that a grade reflects the overall condition of an area

Code Accountability Report v. 2.0

- The new version of the card would emphasize proactivity, which is one of the key performance measures of the department
 - Evaluate the top 15 service request types for each evaluation period
- Compares current month total volume to the percentage of work created proactively by Code staff
- The goal of each reporting period is to reach proactive target for the top 15 service requests

Code Accountability Report v. 2.0

- The service request audit section of the document will remain in the document
 - The audit has proved to be a valuable tool in promoting accountability and customer service in handling of cases
- The District Highlights section returns a forum of our Code Districts to share their activities and projects

Code Accountability Report v. 2.0

- Data gathering for the new version of the report will be 100% automated
 - Makes more efficient use of staff time and resources with less dependence on manual data gathering and preparation
 - This automation provides district managers the means to check the status of their data at anytime during the reporting process

Next Steps

- Continue development of the next version of the report card
- Provide update to the Quality of Life Committee in June 2012
- Introduce Code Accountability Report 2.0 beginning October 2012

Memorandum



CITY OF DALLAS

DATE April 6, 2012
TO Honorable Members of the Quality of Life & Government Services Committee:
Sandy Greyson (Chair), Mónica R. Alonzo, Dwaine Caraway, Carolyn Davis
SUBJECT Operation: Beautification – Citywide Spring Cleanup Effort

The City is encouraging Dallas neighborhood groups to join in a citywide Spring cleanup effort on May 19, 2012. This event has been dubbed *Operation: Beautification*, and will be the first of what is hoped to become a semi-annual citywide event in which neighborhoods across Dallas tackle unsightly problems such as litter, high weeds and graffiti.

Because of the volume of code concerns the City receives, community partnerships and multi-department involvement is necessary for sustained compliance in our neighborhoods. On average the City assists with 25-30 neighborhood cleanups annually. These events range from smaller, one block cleanups to larger area events. It is important to note that cleanups include more than picking up litter, mowing high weeds and covering graffiti. There are many neighborhoods that have homes with code violations such as peeling paint and exposed/rotted wood that the owner cannot repair for various reasons (e.g. elderly, disabled, financial hardship). Volunteers often paint and perform minor repairs to resolve code violations more quickly than City enforcement action.

The Quality of Life Committee was briefed on Community Cleanups on February 13, 2012. At that meeting the committee was in favor of proceeding with a citywide cleanup event. *Operation: Beautification* is the result of staff's efforts to organize an event based on the committee's recommendations.

The Office of Strategic Customer Services is spearheading coordination efforts with City departments, homeowner and neighborhood associations, church and community groups, and businesses to provide an out-of-schedule trash collection for neighborhoods that choose to join in this special event.

The attached announcement, which includes pertinent contact information, has been e-mailed to neighborhood groups, posted online at www.dallascityhall.com, and made available through City staff at community gatherings and events. You are welcome to share this information and announcement with interested groups.

Additional updates on this event will be provided to the Council as the date approaches. Please let me know if you any questions or require additional information.

A handwritten signature in blue ink that reads "Joey Zapata".

Joey Zapata
Assistant City Manager

Attachment

DATE April 6, 2012

SUBJECT Operation: Beautification – Citywide Spring Cleanup Effort

cc: Honorable Mayor and Members of the City Council
Mary K. Suhm, City Manager
Thomas P. Perkins, Jr., City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
C. Victor Lander, Administrative Judge

A.C. Gonzalez, First Assistant City Manager
Ryan S. Evans, Assistant City Manager
Jill A. Jordan, P.E., Assistant City Manager
Forest E. Turner, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Stephanie Cooper, Assistant to the City Manager

OPERATION: BEAUTIFICATION

A Citywide Community Cleanup

Saturday, May 19, 2012

*An open invitation to community groups,
HOAs, neighborhood associations,
and businesses.*



The City is encouraging Dallas neighborhood groups to join in a citywide Spring cleanup effort on May 19, 2012. The City will coordinate with participating groups to provide out-of-schedule trash collection for neighborhoods that choose to join in this special event. Register online at www.dallascityhall.com or contact Rozalind R. Dickerson at scs@dallascityhall.com or 214-670-5551 with questions.

OPERATION: BEAUTIFICATION

A Citywide Community Cleanup

REGISTRATION FORM

Please fill out the form below then mail, fax or scan/email to:



City of Dallas

CITY OF DALLAS – STRATEGIC CUSTOMER SERVICES
1500 Marilla Street, Room L2AN
Dallas, Texas 75201
Phone: (214) 670-5551
Fax: 214-670-0606
Email: scs@dallascityhall.com

Contact Name *(please print legibly)* _____

Association Name _____

Street Address _____ Zip _____

Primary Phone _____ Secondary Phone _____

Email Address _____

Garbage Pickup? *(circle one)* Yes No

May we contact you? *(circle one)* Primary Secondary Email

OPERACION: EMBELLECIMIENTO

Un proyecto de limpieza comunitario



Ciudad de Dallas

Sábado 19 de mayo de 2012

*Una invitación abierta a todos los grupos comunitarios,
asociación de propietarios de casas,
asociaciones de vecinos y negocios*



La Ciudad está alentando a todos los grupos de vecinos de Dallas a unirse a un esfuerzo de limpieza general de Primavera el 19 de mayo de 2012. La Ciudad coordinará con los grupos participantes para ofrecer recolección de basura fuera del itinerario normal para vecindarios que decidan unirse a este evento especial. Regístrese por Internet en www.dallascityhall.com o comuníquese con Rozalind R. Dickerson en scs@dallascityhall.com o 214-670-5551 si tiene preguntas.

OPERACION: EMBELLECIMIENTO

Un proyecto de limpieza comunitario

FORMA DE INSCRIPCION

Por favor llene la forma y envíela por correo, por fax o por correo electrónico a:



Ciudad de Dallas

CITY OF DALLAS – STRATEGIC CUSTOMER SERVICES
1500 Marilla Street, Room L2AN
Dallas, Texas 75201
Teléfono: (214) 670-5551
Fax: 214-670-0606
Correo Electrónico: scs@dallascityhall.com

Nombre de contacto *(Letra de molde legible)* _____

Nombre de la asociación _____

Dirección _____ Zona Postal _____

Teléfono primario _____ Teléfono alternativo _____

Correo Electrónico _____

¿Colección de basura? *(Marque uno)* Si No

¿Podemos comunicarnos con Ud.? *(Marque uno)* Primario Alterno Correo electrónico