

# Memorandum



DATE: May 15, 2009

TO: Members of the Public Safety Committee

SUBJECT: **Crisis Intervention Mental Health Officer Program**

Attached is briefing material on the "Crisis Intervention Mental Health Officer Program" to be presented to the Members of the Public Safety Committee on Monday, May 18, 2009.

A handwritten signature in black ink, appearing to read 'Ryan S. Evans'.

Ryan S. Evans  
First Assistant City Manager

alb

Attachment

CC: Honorable Mayor and Members of the Dallas City Council  
Mary K. Suhm, City Manager  
Deborah Watkins, City Secretary  
Tom Perkins, City Attorney  
Craig Kinton, City Auditor  
Victor Lander, Administrative Municipal Judge  
Ramon F. Miguez, P.E., Assistant City Manager  
Jill A. Jordan, P.E., Assistant City Manager  
A.C. Gonzalez, Assistant City Manager  
Forest E. Turner, Interim Assistant City Manager  
Dave K. Cook, Chief Financial Officer  
Helena Stevens-Thompson, Assistant to the City Manager Mayor/City Council



# Crisis Intervention Mental Health Officer Program

Public Safety Committee

May 18, 2009



# Mission Statement

- Continue to strengthen the collaboration between police and mental health providers
- Enhance public safety
- Enhance officer safety through education and specialized training
- Update Department policies and procedures

# Training

- Basic - 24 Hours
- Intermediate Police Officer - 16 Hours
- Crisis Intervention/ Mental Health Police Officer course (CI/MHO)- 40 Hours

# What is Crisis Intervention Mental Health Officer Training?

- Recognition
- De-escalation
- Scenarios/Hospitals
- Interaction
- Services

# Accomplishments

- Program began in August 2006
- Based on Police Executive Research Forum:  
The Essential Elements of a Specialized  
Police-Based Mental Health Program
  - Confidentiality and Information exchange
  - Transportation and Custodial Transfer
  - Specialized Crisis Response sites and Treatment  
Supports and Services

# Accomplishments

- The Essential Elements of a Specialized Police-Based Program
  - Call Taker and Dispatcher Protocols
  - On-Scene Assessment of Mental Illness and Disposition
  - Specialized Training
  - Collaborative Planning and Implementation

# Accomplishments

- All sworn officers on the department have received the minimum training required by the state in Crisis Intervention
- 920 officers have received the advanced 40 hour training
- Have instructed 688 sworn officers, non-sworn officers and citizens from 25 different agencies
- Handle an estimated 600 Mental Health calls a month
- Dallas Police Department has received several awards in recognition for the Crisis Intervention Mental Health Officer program



# Conferences

- February 2008 - Post Traumatic Stress Disorder Conference
- September 2008 - Excited Delirium Conference
- October 2008 - Presentation at National Alliance of Mental Illness of Texas State Conference
- November 2008 - Presentation at the National Crisis Intervention Conference in Atlanta
- February 2009 – An Inside Perspective of Schizophrenia Conference

# Questions?

Senior Corporal Herbert Cotner  
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