

# Memorandum



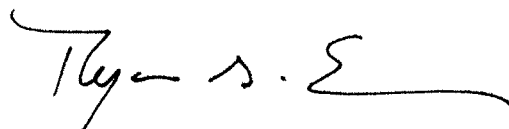
DATE September 28, 2012

TO Housing Committee Members: Carolyn R. Davis, Chair, Scott Griggs, Vice-Chair, Dwaine Caraway, Linda Koop, and Pauline Medrano

SUBJECT People Helping People Program Update

On Monday, October 1, 2012, you will be briefed on the People Helping People Program Update. A copy of the briefing is attached.

Please let me know if you have any questions.



Ryan S. Evans  
Assistant City Manager

c: The Honorable Mayor and Members of the City Council  
Mary K. Suhm, City Manager  
Rosa A. Rios, City Secretary  
Tom P. Perkins, Jr., City Attorney  
Craig Kinton, City Auditor  
Daniel Solis, Administrative Judge, Municipal Court  
A.C. Gonzalez, First Assistant City Manager  
Forest Turner, Assistant City Manager  
Jill A. Jordan, P.E., Assistant City Manager  
Joey Zapata, Assistant City Manager  
Jeanne Chipperfield, Chief Financial Officer  
Jerry Killingsworth, Housing/Community Services Director  
Stephanie Pegues-Cooper, Assistant to the City Manager

# People Helping People Program Update

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A Briefing to the  
Housing Committee

Housing/Community Services Department  
October 1, 2012



# Purpose

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- To provide an update of the People Helping People Program (PHP)

# People Helping People Program Description

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- ❑ Since 1985, People Helping People (PHP) has been assisting low-income elderly and disabled citizens of Dallas obtain minor exterior home repairs, specialty home services, and social service referrals on a city-wide basis
    - ❑ PHP provides construction materials and volunteers provide labor for home repairs
    - ❑ Volunteers provide labor and materials for specialty home services.
    - ❑ Professional Contractor provides limited number of repairs
    - ❑ Staff caseworkers and inspector provide home repair assessments, information on repair source referrals, and advocacy services.
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# People Helping People Program Description (cont.)

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- ❑ PHP volunteers provide home repair assistance by:
    - Repairing and painting the exterior of homes
    - Replacing broken window panes
    - Replacing window air conditioning units
    - Servicing and repairing furnaces and heaters
    - Providing pest extermination services
    - Repairing porches and steps
    - Installing ramps and handrails
    - Demolishing dilapidated accessory structures
    - Removing trash and debris
    - Delivering Thanksgiving and Christmas baskets to the elderly and disabled
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# People Helping People Program Description (cont.)

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- Professional contractor provides repairs too extensive for volunteers or outside of expertise of volunteers as necessary for a complete job
  - Minor roof repairs
  - Extensive exterior wood replacements
  - Handicap ramps

# People Helping People Program Description (cont.)

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- Casework Advocacy and Referrals
  - To other no cost repair services
    - Plumbing
    - Ramps
  - Social Services referrals
    - Federal Benefits
    - Meals on Wheels
  - Advocacy Services
    - Senior Ombudsman
    - Elderly Abuse

# People Helping People Program Description (cont.)

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## Marketing

### Homeowners

- 70 city-wide neighborhood event fairs annually
- Internet
- Code Compliance referrals
- Distribution of flyers and brochures at public libraries and park & recreation centers city-wide

### Volunteers

- Partnership with Volunteer Center of North Texas
- UT Arlington Service Learning for college students
- Internet
- Outreach presentations to organizations



# People Helping People Program Eligibility

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- ❑ Household eligibility requires applicants to provide necessary proof to document:
  - Identity
  - 62 years of age or disabled as defined by Social Security or Veterans Administration
  - Current on all property taxes
  - Ownership and occupancy of property for a minimum of two (2) consecutive years, unless in a Neighborhood Investment Program (NIP) area where the residency requirement is 6 months
  - Income 50% or less of Area Median Family Income (AMFI) for Dallas, based on number of persons in household, as defined by the Department of Housing and Urban Development annually (except in the NIP areas where income can be up to 80% AMFI)
  - Flood insurance on homes located in a 100 yard flood plain

# People Helping People Program Eligibility (cont.)

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- Property eligibility requires:
  - The scope of housing repair work needed on a property must be at par with the skill level of the volunteers
  - The cost estimate of repair cannot exceed \$5,000

# FY 2012 Goals and Accomplishments to Date

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## FY 2012 Goals

- 300 total services
- Individual categories: 150 Paint, Repair and Professional Contractor Services; 150 Volunteer Specialty Services

## FY 2012 Accomplishments to date

- |   |     |
|---|-----|
| <input type="checkbox"/> Exterior Paint and Repair Projects | 119 |
| <input type="checkbox"/> Volunteer Specialty Services       | 153 |
| <input type="checkbox"/> Professional Contractor Services   | 43  |

## Volunteer Participation

- |  |         |
|--|---------|
| <input type="checkbox"/> Number of Volunteer Organizations | 40      |
| <input type="checkbox"/> Number of Volunteers              | 1,575   |
| <input type="checkbox"/> Total Volunteer Hours             | 38,892* |

\*Volunteer hours valued at average of \$30.00 per hour or average of \$5,000.00 per project

# People Helping People Program FY 2012 - 2013

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## **Budget FY 2012-2013 (CDBG Funding)**

|                                |                  |                  |
|--------------------------------|------------------|------------------|
| Construction project materials | \$175,000        |                  |
| Personnel*                     | \$558,950        |                  |
| Admin costs (supplies, etc.)   | <u>\$106,197</u> |                  |
| Total Budget                   |                  | <u>\$840,147</u> |

## **Production Goals**

150 Repair and Paint Projects

150 Specialty Services Projects

40 Professional Contractor Projects

\*Manager, Volunteer and Project Coordinator, 6 Caseworkers, Inspector and Office Assistant

# Fannie Mae Volunteer Project

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Council District-8  
Project Date: May 2011

Before



Completed Exterior Paint  
and Repairs

After



# Professional Contractor Project

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Before

Council District-1  
Project Date: June 2011



Completed Exterior  
Paint and Repairs

After



# WORLD CHANGERS Project

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Council District-5  
Project Date- June 2012

Before



Completed Exterior  
Paint and Repairs

After



# Questions

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