Quality of Life Council Committee
Meeting Record
(DRAFT)

Meeting Date: 11-6-2008  Convened: 9:43 a.m.  Adjourned: 12:04 p.m.

Pauline Medrano, Chair
Sheffie Kadane
David A. Neumann
Carolyn Davis
Steve Salazar
Angela Hunt
Elba Garcia (non-member)

Briefing Presenters:
-Dave Hogan, Environmental & Health Services
-Jimmy Martin, Code Compliance Services
-Kenneth Gwyn, Strategic Customer Services

Staff Present:

Special Guest:
Fred Blair, former councilmember

AGENDA:

1. Approval of October 13, 2008 and October 27, 2008 minutes
   Presenter(s):
   Information Only: _____
   Action Taken/Committee Recommendation(s): Motion to approve the October 13, 2008 and October 27, 2008 minutes.

   Motion made by: Sheffie Kadane
   Item passed unanimously: _X_
   Item failed unanimously: _____

   Motion seconded by: Steve Salazar
   Item passed on a divided vote: _____
   Item failed on a divided vote: _____

2. Boarding House Task Force Update
   Presenter(s): Dave Hogan
   Information Only: _X_
   Action Taken/Committee Recommendation(s):

   The briefing provided a progress report on inspections and provided update on findings and enforcement activities. The purpose of the boarding house task force is to address code violations, zoning and spacing requirements, safety issues and impact on community. 345 sites have been identified as potential group facilities since June 2008. Of these 345, 114 continue to operate as group facilities, the remaining 231 did not classify. Many group dwellings are found to not be licensed by state and must have been referred to the Department of Aging and Disability Services (DADS) for state inspection and licensure.

   Inspection team members and community prosecutors met with representatives from DADS for group training on assisted living facilities. The Mental Health Association (MHA) has formed
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its own Boarding Home Task Force and formulated a set of boarding home operating standards. Additionally, the Regional Mental Health Authority has agreed to fund certain day activities for group facility residents.

Recommendations include: registration of all residential rental properties, request DADS allow the City Attorney’s Office to the assisted living statute, and propose ordinance changes. Next steps include: conduct annual inspections of the 114 group facilities and any added, continue to review ordinances governing group facilities and recommend changes by January 2009, determine if additional standards are necessary, review state statutes for possible legislative actions, continue to identify locations, collaborate with MHA and partner with other agencies to identify day time activities, develop educational materials for homeowners associations and community groups by November 2008, and return to council at each phase to provide updates and implementation plan for next steps.

A proposal was made to look further into reducing the number of family as defined in the City’s zoning ordinance from 4 to 3 and return to the committee with the new recommendations and findings.

Motion made by: Angela Hunt  
Item passed unanimously: X  
Item failed unanimously: ______

Motion seconded by: Dave Neumann  
Item passed on a divided vote: _____  
Item failed on a divided vote: _____

3. **Bandit Signs**
   **Presenter(s):** Jimmy Martin
   **Information Only:** X
   **Action Taken/Committee Recommendation(s):**

Bandit signs are those placed illegally on utility poles, bus stops and inserted in the right-of-way (ROW). These signs distract drivers attempting to read them and provoke sudden stops or lane changes in traffic. They also impact the quality of life through clutter and litter.

Community Code inspectors remove the signs without notice, next they issue a notice of violation with 24-hours to comply, then they issue citations for individuals caught placing the illegal signs and for the operators advertised on the illegal signs.

For FY08-09 there will be increased targeted sweeps, 30 newly added code officers dedicated to sweep efforts, increased education efforts by the Neighborhood Code Representatives, engagement of other departments and agencies that encounter illegal signs to identify and remove bandit signs and develop partnerships with utility companies to remove illegal signs. Each district will also institute a special bi-weekly sweep focusing on signs only and report sign sweep results in the monthly Code Accountability Report Card.

Motion made by:  
Item passed unanimously: _____  
Item failed unanimously: _____

Motion seconded by:  
Item passed on a divided vote: _____  
Item failed on a divided vote: _____
4. **Overview of Service Area Coordination Team**
   Presenter(s): Kenneth Gwyn
   Information Only: __X__
   Action Taken/Committee Recommendation(s):

An organizational assessment conducted by the McKinsey & Company consulting firm provided best business practice recommendations for the most effective ways of improving accountability which resulted in the creation of the Office of Strategic Customer Services. Therefore a community liaison team was created.

The coordination’s team purpose is to focus on the unique needs of the neighborhood groups, homeowner associations and business groups located within each of the seven service areas established in the City. The coordinator’s responsibilities include representing the city and the area communities concerning program awareness and service implementation. Managing multi-departmental activities by garnering City personnel, service expertise, equipment and outside agencies, to address concerns that affect a community’s well-being, values and quality of life. Increase awareness of City programs and services available. Promote City programs and events available within the service area. Improve the City’s image and community satisfaction level with City services.

Area boundaries mirror Police and Code districts resulting in reducing community confusion, quicker liaison identification and an increased ability to develop strong networks. Several task team project examples were provided as well as new projects coming up for FY08-09.

Motion made by: ____________________________  Motion seconded by: ____________________________
Item passed unanimously: ________  Item passed on a divided vote: ________
Item failed unanimously: ________  Item failed on a divided vote: ________

[Signature]
Pauline Medrano
Chair