

# Memorandum

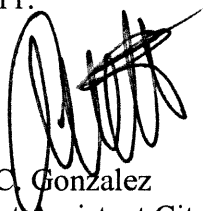


DATE: December 9, 2011

TO: Members of the Public Safety Committee

SUBJECT: **City of Dallas Emergency Management Overview**

Attached is briefing material on the City of Dallas Emergency Management Overview to be presented to the Members of the Public Safety Committee on Monday, December 12, 2011.



A.C. Gonzalez  
First Assistant City Manger

Attachment

CC: Honorable Mayor and Members of the Dallas City Council  
Mary K. Suhm, City Manager  
Rosa Rios, Acting City Secretary  
Thomas P. Perkins, Jr., City Attorney  
Craig D. Kinton, City Auditor  
C. Victor Lander, Administrative Municipal Judge  
Ryan S. Evans, Assistant City Manager  
Jill A. Jordan, P.E., Assistant City Manager  
Forest E. Turner, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Jeanne Chipperfield, Chief Financial Officer  
Frank Libro, Public Information Office  
Stephanie Cooper, Assistant to the City Manager Mayor/City Council



# City of Dallas Emergency Management Overview

Public Safety Committee  
December 12, 2011





# Purpose

- Brief the Public Safety Committee on the department's
  - Role and responsibilities
  - Plans for major incidents and events
  - Funding
  - Facilities, equipment, and technology
  - Partners
  - Programs



# Goal

- Ensure that the City is prepared to protect its citizens and to recover from the effects of an emergency or disaster. We do this by:
  - Producing emergency plans
  - Providing for appropriate technology
  - Developing partnerships with hospitals, non-profits, businesses, and volunteers
  - Developing regional relationships to assure a large scale capability

# City Code – Chapter 14B

- Office of Emergency Management (OEM) established to make preparations to protect citizens and to recover from the effects of an emergency or disaster
- Emergency and/or Disaster is damage, injury, loss of life or property from severe weather, fire, chemical spills, aircraft crash, power outage, explosion, etc.



# History of Emergency Management

- Civil Defense Agency created in the 1950's
- Late 70's, FEMA created with State and Local mandates to develop an Emergency Management agency in order to receive disaster funds
- Over time, focus turned away from nuclear war to natural and manmade disasters
- Now have a strong relationship with Federal and State Emergency Management programs
  - Fund nearly 1/3 of our department's budget



# Four Phases Of Emergency Management: What We Do

## ○ Prepare:

- Write Plans
- Build Partnerships
- Educate Citizens
- Train city employees
- Exercise plans

## ○ Respond:

- Activate the EOC
- Coordinate City's Response
- Gather Information
- Manage Resources

## ○ Recover:

- Restore vital services
- Restore community as close as possible to its original state

## ○ Mitigate: Identify Threats

- Work with city departments and allied agencies to reduce threats and problems



# OEM Organization and Staffing

- Currently staffed with 6 positions:
  - 1 Assistant Director
  - 4 Emergency Management Specialists
  - 1 Senior Office Assistant
- Interns – we often allow interns from various Universities to volunteer in our office





# Key Programs and Projects

- Planning
  - Master Emergency Operations Plan
  - Hazard Analysis
  - Mitigation Plan
  - Special Events – i.e. NBA All-Star and Super Bowl games
  - Pandemic Influenza (COOP Plan)
  - Standard Operations Guide
- Training
  - Monthly tabletop disaster exercises
  - National Incident Management System (NIMS)
  - Regional, State, and Federal training and exercises



# Key Programs and Projects

- Emergency Operations Center is activated during major incidents with the following capabilities
  - Police and Fire dispatch
  - Radio contact with all city departments
  - High audio-visual
  - Multiple computers and telephones









# Key Programs and Projects

- Emergency Responses
  - Six hurricane shelter operations since 2005
  - Multiple severe weather activations ranging from heavy rains, high winds/tornados, ice storms, and heat waves
  - Southwest Industrial Gas acetylene fire
  - Storms and flooding events
  - Major apartment fires
  - Recent influenza issues
  - Monitor many Police and Fire incidents ranging from Hazardous Materials, Large Fires, and Ongoing Felonies
  - Monitor major special events – such as the NBA All-Star Game and the Super Bowl Game

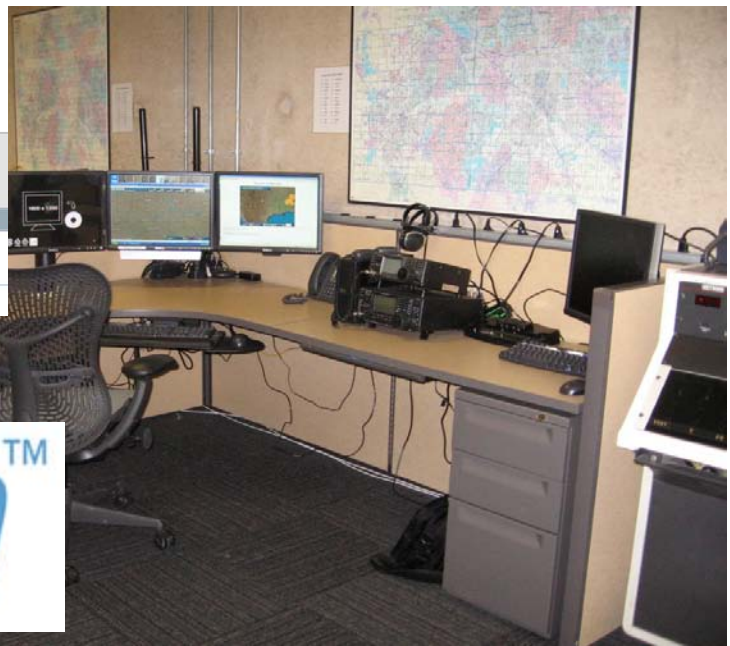
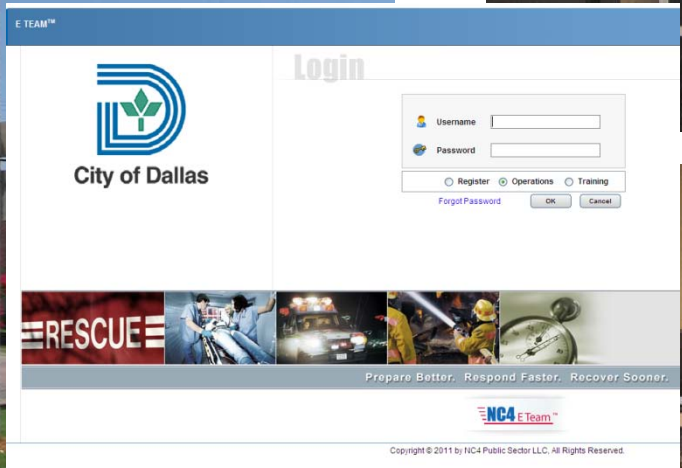




# Key Programs and Projects

- High Tech Projects
  - Outdoor Warning Sirens
  - Reverse 911
  - E-Team software
  - Weather software and HAM radio capability





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# Key Programs and Projects

- Health & Medical Programs
  - Metropolitan Medical Response System
  - Strategic National Stockpile
  - Chempack
  - Biowatch
  - Dallas Medical Operations Committee
  - H1N1 Flu contact point / committee
- Volunteer and Private Sector Programs
  - Community Emergency Response Teams (CERT)
  - Dallas Emergency Response Team (DERT)
  - Non-profit agency partnerships (Red Cross, Volunteers North Texas, Salvation Army, North Texas Food Bank, many others)





# Key Programs and Projects

- Homeland Security Programs
  - Coordinate Police, Fire, and other Departments on plans and exercises
  - Monitor regional grant committee (REPAC)
  - Chair the Regional Public Education Committee (KnoWhat2Do)
  - Implement UASI grant programs
  - Sit on FEMA Region 6 Communications Committee
  - Sit on DHS National First Responder Committee
  - Participate in the national “Big Cities” Emergency Managers group
  - EOC recently renovated with Homeland Security funding



# Contact Information

24 hour telephone - 214-670-4275

Email - [OEM@dallascityhall.com](mailto:OEM@dallascityhall.com)

Website:

<http://www.dallascityhall.com/oem/index.html>





# Summary

- Central mission is to keep our community ready to respond to a catastrophic event
- Our key responsibilities:
  - Keeping emergency plans updated
  - Maintaining the EOC and its technology
  - Working with medical, businesses, non-profits, and volunteers to assure safety and preparedness
  - Working with the State and FEMA to assure our readiness and funding