

# Memorandum



DATE August 28, 2009

TO Honorable Mayor and Members of the City Council

SUBJECT Health Services Consolidation and Social Services Review

Attached is a copy of the "Health Services Consolidation and Social Services Review" briefing which will be presented to the City Council on Wednesday, September 2, 2009.

If you have questions or need additional information, please let me know.



Forest E. Turner  
Assistant City Manager

cc: Mary K. Suhm, City Manager  
Deborah A. Watkins, City Secretary  
Thomas P. Perkins, Jr., City Attorney  
Craig D. Kinton, City Auditor  
Judge C. Victor Lander, Judiciary  
Ryan S. Evans, First Assistant City Manager  
A.C. Gonzalez, Assistant City Manager  
Jill A. Jordan, P.E., Assistant City Manager  
David K. Cook, Chief Financial Officer  
Helena Stevens-Thompson, Assistant to the City Manager

# Health Services Consolidation and Social Services Review

Dallas County | Parkland Health & Hospital System | City of Dallas

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Presented to the Dallas City Council  
September 2, 2009



# Background

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- There are at least three governmental administrative structures providing health services to the residents of the City of Dallas/Dallas County.
- City of Dallas general fund support for health services has been eliminated in the proposed FY09-10 budget. Additionally, there are several grants included that provide support services.
- With the City reducing/eliminating its provision of direct health services, the grants should be utilized by an entity with a dedicated health services program.
- In June 2009, City began working with other entities to ensure that these health services are still available to the residents of Dallas.

# Background

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- The City of Dallas delivers health services to clients at four (4) City-operated Health Centers
  1. North Dallas Health Center at 8001 LBJ Fwy, Suite 200
  2. West Dallas Health Center (West Dallas Multipurpose Center) at 2828 Fish Trap Rd
  3. Oak Cliff Health Center at 300 N. Ewing Ave
  4. John West Health Center at 3312 N Buckner Blvd, Suite 205
  
- The Martin Luther King Jr. Family Clinic is a separate clinic operated by the Texas Association of Community Health Centers – Dallas Chapter and located at the Martin Luther King, Jr. Center
  - The City charges \$1.00 to the clinic annually to lease the space, including utilities

# Health Services at Centers

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- In FY08-09, the services provided at the City's Health Centers include:
  - Immunizations
    - Vaccines for Diphtheria, Pertussis, Tetanus, Mumps, Measles, Rubella, Hepatitis B, Polio and HIB (for meningitis)
    - Flu vaccines are provided for high-risk adults and individuals age 65+
  - Preventive Health Screenings
    - Screenings for Hypertension, Diabetes, Body Mass Index (BMI), Sexually Transmitted Diseases (STDs), hearing and vision
    - Childhood Lead Poisoning Prevention Program includes testing and home visits for those individuals documented with lead poisoning
  - Health Assessments
    - Assessments for children through age 10, including physical exams, treatment for minor illnesses, anticipatory guidance, developmental assessments and referrals

# Health Services Funding for Centers

Service	FY08-09 Budget	FY09-10 Proposed Budget	Possible FY09-10 After Consolidation
Community Preventive Health	3,062,383	0	0
Immunizations	1,591,761	0	0
<b>Total General Fund</b>	<b>\$4,654,144</b>	<b>\$0</b>	<b>\$0</b>
Immunization Branch – Locals (TDSHS)	376,386	663,322	0
Lead Poisoning Prevention (TDSHS)	90,000	90,000	0
Local Public Health (TDSHS)	196,600	196,600	0
Geriatric Health (CDBG)	115,487	129,677	0
Public Service Program for Low Birth Weight (CDBG-R)	0	17,000	17,000 (contract)
Prevent Childhood Lead Poisoning (EPA)	13,000	0	0
<b>Total Grants</b>	<b>\$791,473</b>	<b>\$1,096,599</b>	<b>\$17,000</b>
<b>Total Funding</b>	<b>\$5,445,617</b>	<b>\$1,096,599</b>	<b>\$17,000</b>

# Actions with Dallas County

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- In June 2009, City staff began meeting with Dallas County and Parkland Health & Hospital System staff to explore potential partnerships for health services
- An initial focus was on transferring the Immunization Branch – Locals grant which the City receives from the Texas Department of State Health Services (TDSHS) to Dallas County
- June 25, 2009: Joint meeting between the City, Dallas County and Parkland to discuss potential partnerships for health services
- July 1, 2009: Correspondence was sent from the City Manager to the County regarding the coordinated effort for health services and the proposed funding levels for FY09-10
- July 13, 2009: City staff attended Dallas County Commissioner's Court where an Informational Briefing was presented about merging the City immunization services with the Dallas County Immunization Program
- August 14, 2009: City and County participated in a state-wide conference call with TDSHS regional health and immunization staff
- August 20, 2009: City provided a plan of action to TDSHS outlining our intent not to accept the Immunization grant and requesting that the grant be transferred to Dallas County
- August 21, 2009: City participated in a conference call with TDSHS contract management staff regarding the Transition Plan for immunization services
- August 31, 2009: City will submit a Transition Plan to TDSHS for immunizations

# Immunization Services

- Immunizations are provided at the 4 City of Dallas Health Centers and at 13 Dallas County Immunization Clinics
  - While the 4 City of Dallas facilities are open regular business hours, immunizations are only provided during select hours
  - Dallas County Immunization Clinics offer the immunization service at their 13 locations for all hours of operation

## City of Dallas

- Immunizations
  - A broad range of vaccines are available for all ages
  - Cost: \$3

## Dallas County

- Immunizations
  - A broad range of vaccines are available for all ages
  - Cost: \$0-5

- Any resident of Dallas County can go to any one of these 17 centers for vaccinations

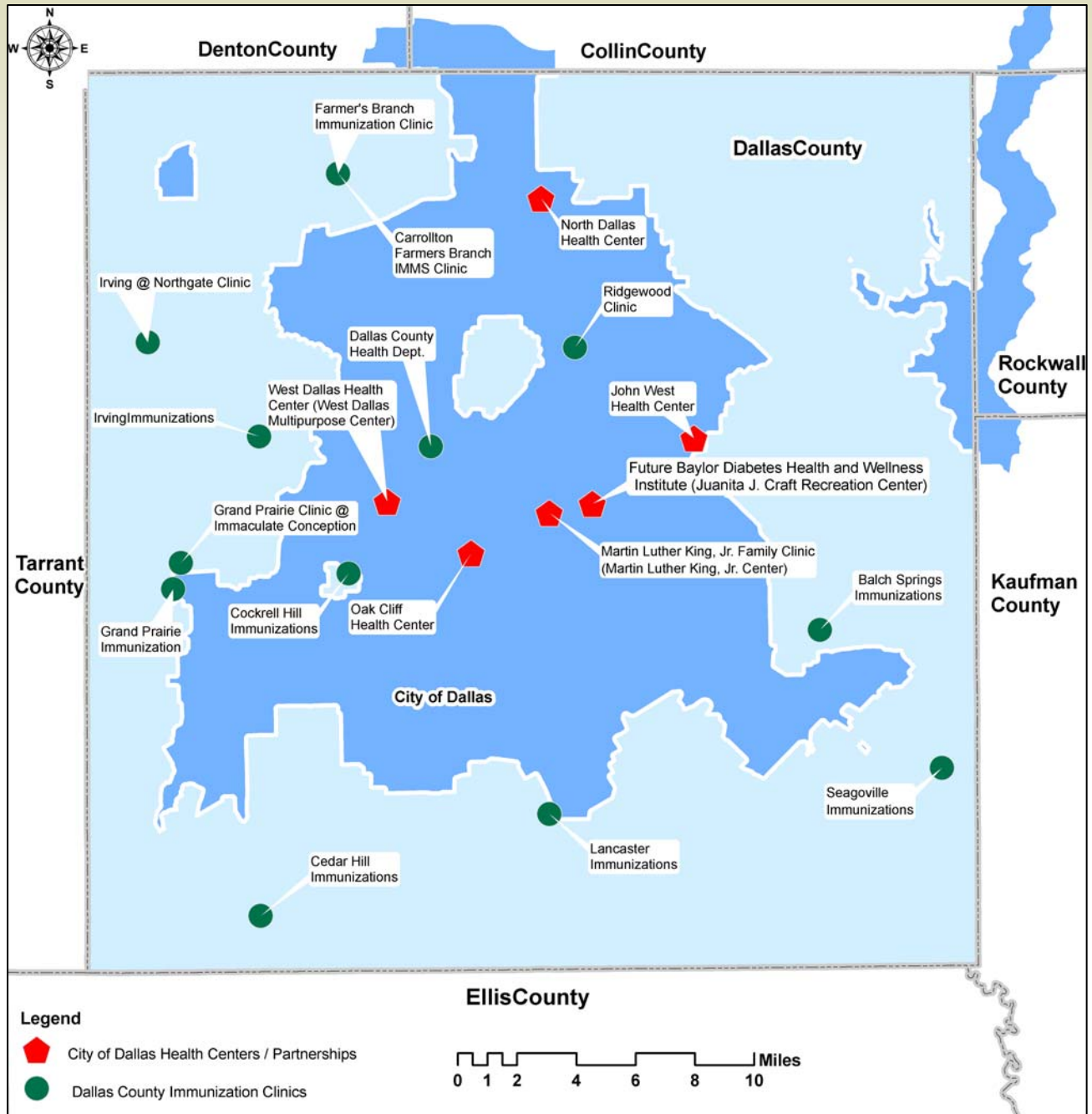


# Immunization Services

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- The City is in the final stage of completing the process to have TDSHS reassign the immunization funds to the County
  - The City has been utilizing the grant funds for non-direct service activities, such as education and outreach
  - Dallas County has requested that the State have the funds reprogrammed to provide **direct** service to clients – this will allow for the funds to be used for staffing to provide immunizations to clients

# City of Dallas Health Centers / Partnerships and Dallas County Immunization Clinics



# Health Screenings / Assessments at Centers

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- The City is continuing to work with Parkland regarding the other services currently provided at the Health Centers
- Grants associated with health screenings provided at the Health Centers include the following for FY09-10:
  - TDSHS Lead Poisoning Prevention Program (\$90,000)
    - Provide screenings, case management and education to eliminate childhood lead poisoning
  - TDSHS Local Public Health (\$196,600)
    - Support and counseling to mother and household contacts who are trying to quit smoking to increase health of babies and children
    - Preventive education and information for adolescents at risk for diabetes
    - Immunization education for families
  - CDBG Geriatric Health (\$129,677)
    - Preventive health services for high-risk adults age 62+ to identify chronic and screenable disease conditions before they become debilitating
  - CDBG-R Public Service Program (\$17,000)
    - The program will be administered by a non-profit organization to address low birth weight

# Actions with Parkland Health & Hospital System

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- In June 2009, City staff began meeting with Dallas County and Parkland Health & Hospital System staff to explore potential partnerships for health services
- Discussions with Parkland have focused on the following grants: Lead Poisoning Prevention Program (TDSHS), Local Public Health (TDSHS) and Geriatric Health (CDBG)
- Parkland provides complete health care for their patients and does not provide preventive health screenings
- Preventative health screenings have some associated liability risks
  - August 5, 2009: City staff met with Parkland Hospital & Health System staff to further discuss opportunities for partnerships for regular screenings
  - The City continues to work with Parkland to determine if the grants can be modified to provide services consistent with the agency's current services

# Transition Plan for Centers

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- Prior to the transfer of services, the City will continue to provide service at the Health Centers
  - The City will make certain that adequate staffing is available until the transfer is complete
- A Transition Plan was submitted to TDSHS and included the following components:
  - Locations of City of Dallas Health Centers and the Dallas County Immunization Clinics to which the clients will be referred
  - Communication component that describes how the community will be informed of this change
  - Acknowledgement that the regional health office has been notified of the City's intent to cease operation as an immunization service provider

# Transition Plan for Centers

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- A key component of the Transition Plan is communication outreach
- The City of Dallas and Dallas County will work together on the communication component that will serve to minimize the impact on the clients
- The Plan will address the needs of the following communities through communication outreach:
  - Regular clients of the Health Centers
  - Local public and private schools
  - At-large community

# Transition Plan for Centers

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- The City will ensure that the appropriate post-closure actions are taken and that clients are provided ample referral information
  - Notices will be published on the City's website and on the doors of the appropriate Health Centers with information for the Dallas County and Parkland clinics
  - Flyers will be distributed to area schools and churches within the City
- The proposed Senior Services Ombudsman will be available to provide referrals to seniors as related to health and social services
- The goal is to make certain that there is a smooth transition in the provision of health services to maintain the service level

# Dental Health Services

- In FY08-09, the City offers dental through a contract with Community Dental Care
  - Preventive dental services to children and youth through age 19 and adults age 60+
  - Serves approximately 1,000 children and seniors annually
- In FY09-10, the general fund dollars have been eliminated, but funding maintains for children and youth

Service	FY08-09 Budget		FY09-10 Proposed Budget	
	General Fund	Grants	General Fund	Grants
Dental Health Services	675,000	200,000 CDBG Youth Only	0	200,000 CDBG Youth Only
<b>Total Funding</b>		<b>\$875,000</b>		<b>\$200,000</b>

- While CDBG funds are not currently available and the City is at the cap for the public service program, if the City receives a larger entitlement next year the CDBG funds could be appropriated, as it is an eligible expense



# Social Services Programs

- Senior Services
- HIV/ AIDS Prevention/ Education/ HOPWA
- Other Social Services

# Senior Services

Service	FY08-09 Budget		FY09-10 Proposed Budget	
	General Fund	Grants	General Fund	Grants
Office of Senior Affairs	112,316*	156,317	55,000	157,920
Martin Luther King, Jr. Senior Center	243,974*	44,058	0	44,125
Grandparenting Support	85,635*	15,000	0	0
Geriatric Substance Abuse	168,432*	0	0	0
Non-crisis Assistance	201,711*	0	0	0
Senior Services	0	85,000	0	85,000
Community Youth & Seniors	0	26,000	0	20,000
Senior Transportation Services	102,696	0	136,236	75,000
City Geriatric Health	0	115,487	0	129,677
City Crisis Intervention	0	130,884	0	138,203
Dental Health Services	675,000	0	0	0
Employment Initiative	38,672	0	0	0
Neighborhood Touring Program	18,240	0	0	0
Theater Matinee Performances at the Bath House	12,834	4,334	2,500	0
Senior Adult Computer Classes	2,500	0	1,250	0
Annual Senior Games	50,000	20,000	0	0
People Helping People Program	792,087	537,192	0	1,038,100
Weatherization Program	0	0	0	2,000,000
Homeless Prevention & Rapid Re-housing Program	0	0	0	1,420,000
<b>Total</b>	<b>\$2,504,097</b>	<b>\$1,134,272</b>	<b>\$194,986</b>	<b>\$5,108,025</b>

**Grand Total (General Fund + Grants)**

**\$3,638,369**

**\$5,303,011**

**Variance from FY08-09 to FY09-10**

**\$1,664,642**

\* Please note that these programs makeup the Office of Senior Affairs.

# Senior Services

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- Funding for seniors has increased from FY08-09 to FY09-10, although some programming has changed
- There is a new position included in the proposed FY09-10 budget – a Senior Services Ombudsman – to guide seniors to the appropriate agency and program to meet their specific need
- The Ombudsman will manage the Senior Services Desk in the Housing/Community Services Department and will have the latest information available regarding senior programs in the area

# HIV/AIDS

## Prevention/Education/HOPWA

- The general fund allocation for HIV/AIDS Prevention & Education has been eliminated in the FY09-10 proposed budget
- Two additional grants have been applied for to provide education and outreach
  - HIV/AIDS Health Improvement for Re-Entering Ex-Offenders Initiative (HIRE) - \$250,000
  - Curbing HIV/AIDS Transmission among High-Risk Minority Youth and Adolescents - \$250,000

Service	FY08-09 Budget		FY09-10 Proposed Budget	
	General Fund	Grants	General Fund	Grants
AIDS Prevention & Education	325,000	3,532,457 HOPWA*	0	3,533,330 HOPWA*

**Total Funding**

**\$3,532,457**

**\$3,533,330**

\* Housing Opportunities for Persons with AIDS

# Other Social Services

## Housing/Community Services Department

Service	FY08-09 Budget		FY09-10 Proposed Budget	
	General Fund	Grants	General Fund	Grants
Community Centers Property Management and Administration	889,888	0	1,226,664	0
Community Centers Social Services and Support Programs	540,307	716,051	0	2,238,185 <sup>(1)</sup>
Community Centers Programs, Marketing and Events	206,263	125,000	0	0
Utility Pay Stations	150,000	0	0	0
Substance Abuse Treatment - Contracts	375,000	65,000	0	65,000
Emergency Social Services Contract	80,000	0	0	4,402,171 <sup>(1)</sup>
Health Authority	10,000	0	10,000	0
Childcare Contract	31,000	705,500	0	609,000
Supplemental Nutrition Program for Women, Infants and Children (WIC)	0	12,059,045	0	13,493,241
Comprehensive Homeless Outreach	5,910,870	3,580,693	5,074,402	4,324,651
People Helping People - Volunteer Home Repair	88,010	59,688	0	115,344
Weatherization Program	0	0	0	4,591,590 <sup>(2)</sup>
Project Reconnect / Ex-Offender Initiative <sup>(3)</sup>	0	148,587	0	1,086,985
Crisis Assistance <sup>(3)</sup>	440,328	178,294	581,749	739,001
<b>Total</b>	<b>\$8,721,666</b>	<b>\$17,637,858</b>	<b>\$6,892,815</b>	<b>\$31,665,168</b>

**Grand Total (General Fund + Grants)**

**\$26,359,524**

**\$38,557,983**

**Variance from FY08-09 to FY09-10**

**\$12,198,459**

<sup>(1)</sup> Funding increase due to the Homeless Prevention and Rapid Re-Housing Program

<sup>(2)</sup> Funding increase due to the Energy Efficiency & Conservation Block Grant

<sup>(3)</sup> Service will be provided by Dallas Police Department in FY09-10

# Other Funding Sources

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- The City is exploring alternative means for funding the social programs currently provided
  - City grant writers are working diligently to explore other funding sources
- Updates will continue to be provided regarding alternate funding options

# HIV/AIDS

## Prevention/Education/HOPWA

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**Total Funding**

**\$3,857,457**

**\$3,533,330**

\* Housing Opportunities for Persons with AIDS